SpiraTeam® | Quick Start Guide

Inflectra Corporation

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Contents

Introduction

The Spira™ family of applications from Inflectra® are a powerful set of tools that help you manage your software lifecycle.

SpiraTeam® is our integrated Application Lifecycle Management (ALM) system that manages your product's requirements, releases, test cases, issues and tasks in one unified environment.

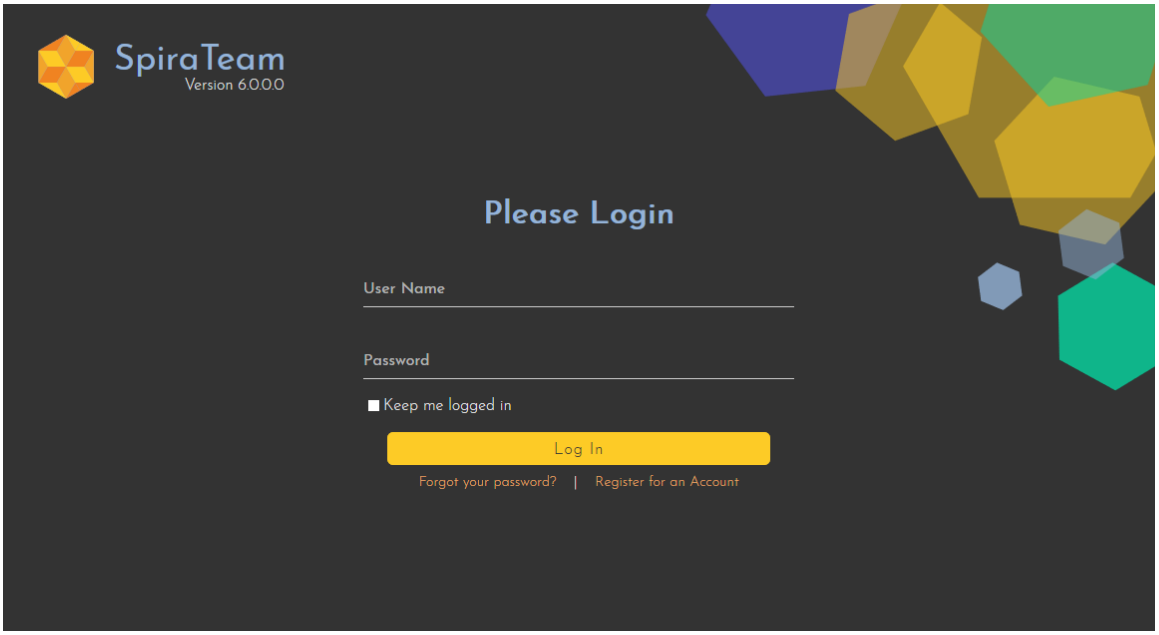
This guide provides a quick step-by-step tutorial for creating a sample SpiraTeam product, adding some requirements and releases, building the test plan, assigning the backlog items to the various sprints, executing the tests and logging defects, and finally triaging and resolving the bugs/issues raised.

For further information on using SpiraTeam, please refer to the more comprehensive *SpiraTeam User Manual*.

For information on setting up a new SpiraTeam instance, creating products and users and other administration tasks, please refer to the *SpiraTeam Administration Guide*.

1. Logging In and Selecting a Product

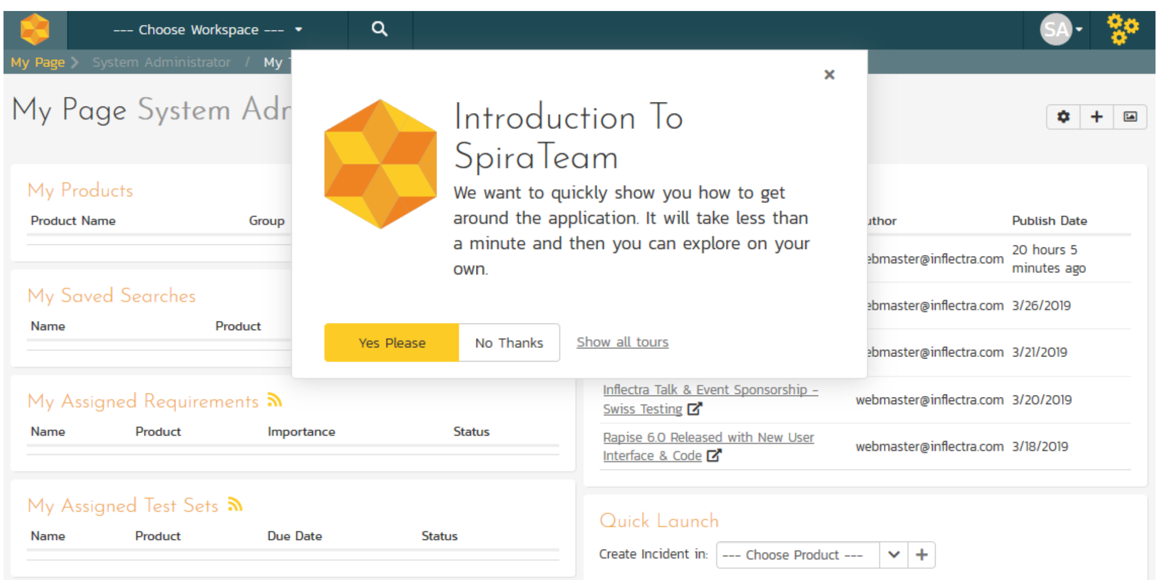
Once you have installed a self-hosted trial or signed up for a hosted trial of SpiraTeam, you should see the following login screen in your web browser:



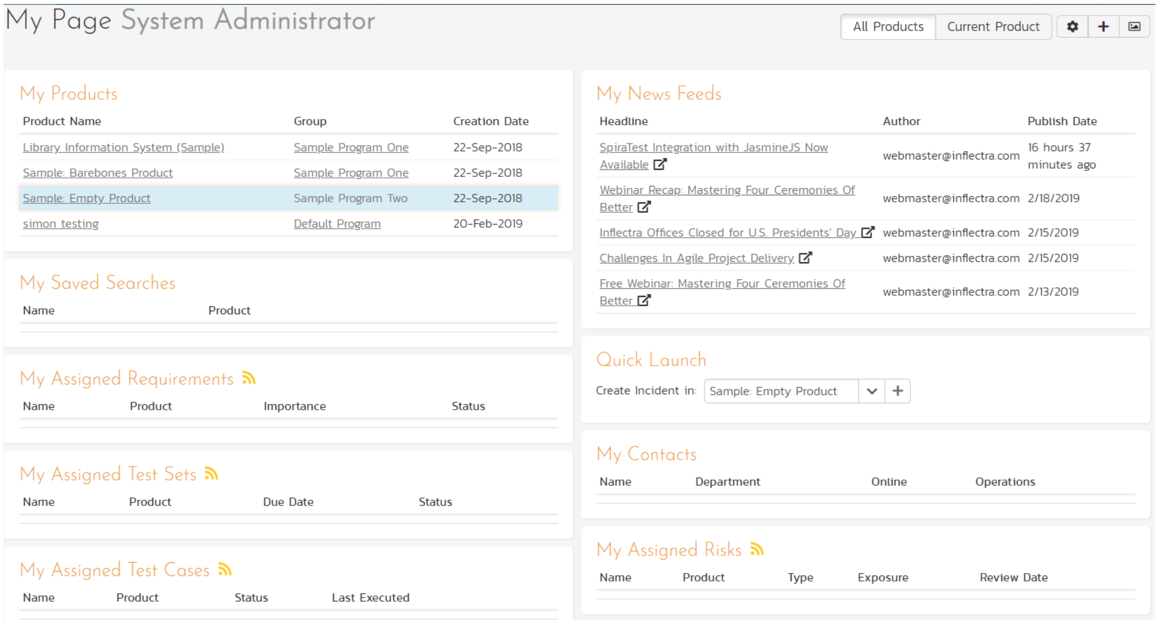
Enter the following default details to start using the system:

- Login: administrator
- Password: PleaseChange

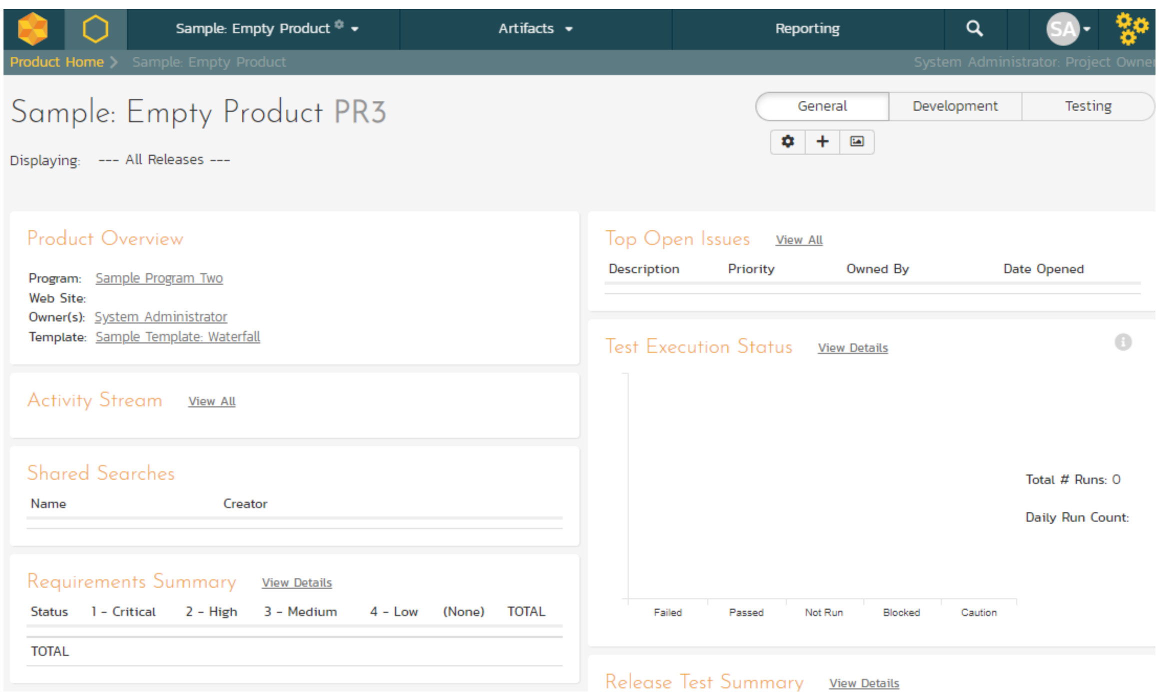
Once logged-in, you are shown your "My Page". The very first time you log in you will be able to take a quick orientation tour of the application (as shown in the screenshot below).



The My Page looks pretty empty right now. This is normal.



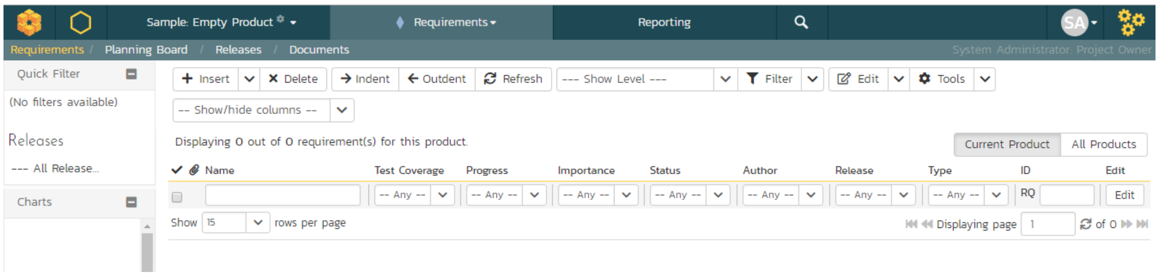
For this tutorial we want to start with an empty product that has no data in it, so click the hyperlink under 'My Products' for 'Sample Empty Product' / 'Sample Program Two'. That will bring up the homepage for the empty product:



The product home page shows various widgets containing key product metrics. These are empty now, because the product has no data in it. In the rest of this guide we are going to fix that.

2. Define the Requirements

On the main Navigation bar, click Artifacts > Requirements to display the product's requirements list page:



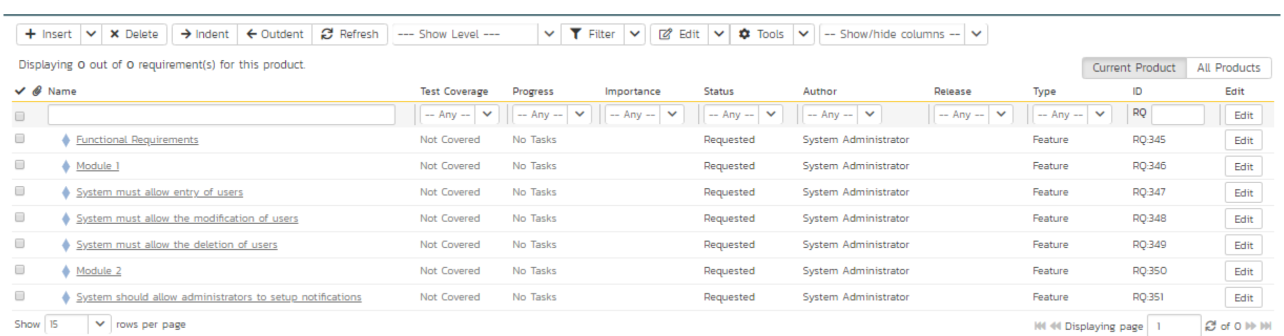
The terminology in SpiraTeam is designed to be methodology agnostic. The table below shows how the terms used in SpiraTeam relate to some common methodologies:

SpiraTeam	Extreme Programming	Scrum	AgileUP / DSDM
Summary Requirement	Epic	Epic	Feature Group
Requirement	User Story	Backlog Item	Requirement
Task	Task	Task	Task
Release	Release	Release	Release
Sprint	Iteration	Sprint	Iteration

At first, the requirements list will be empty. Click the 'Insert' button in the toolbar to create your first requirement. Hit 'Save and New' (shown as buttons on the right of the new requirement in the list table) to add each new requirement after that. Below is the list of requirement names to add:

1. Functional Requirements
2. Module 1
3. System must allow entry of users
4. System must allow the modification of users
5. System must allow the deletion of users
6. Module 2
7. System should allow administrators to setup notifications

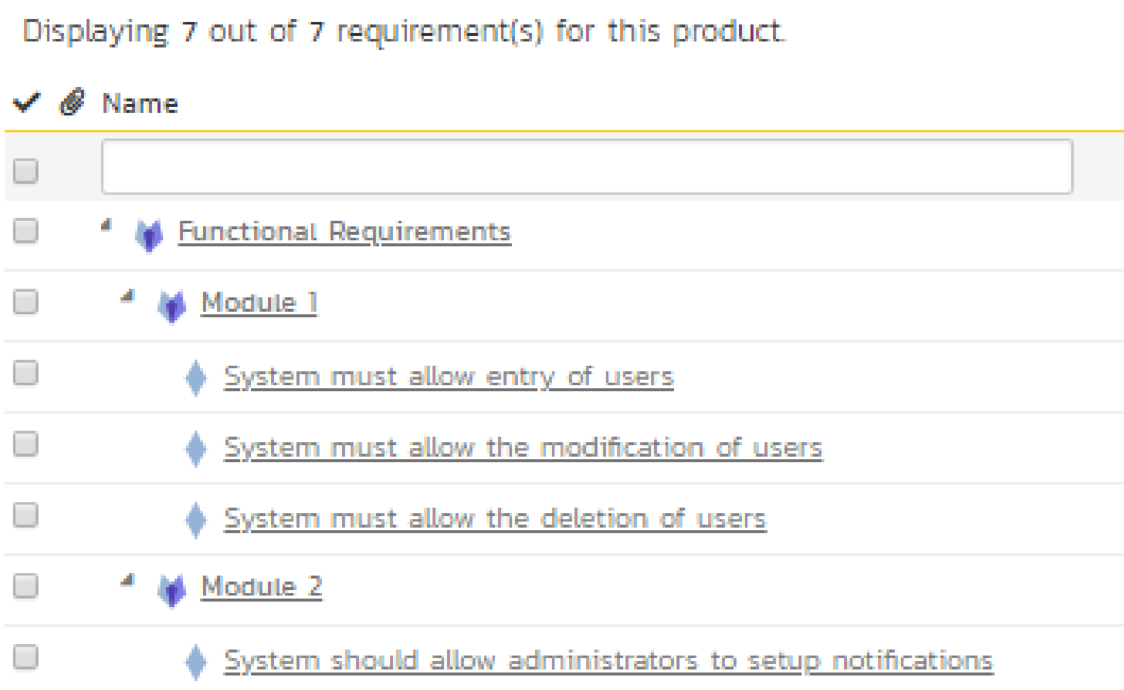
You should now have a simple, flat requirements list, like the one below:



Next, we are going to indent the requirements. This will give us a hierarchy, with some requirements being children of others.

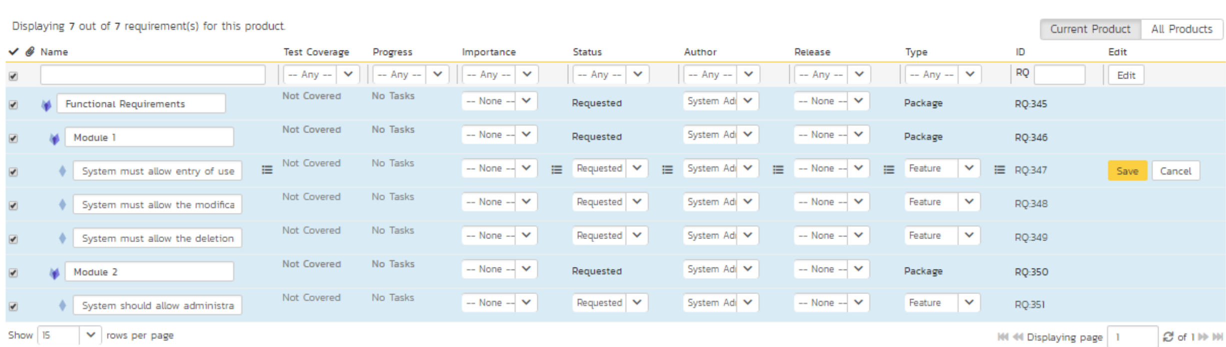
1. To indent, select the checkboxes of all the requirements below 'Functional Requirements' and click 'Indent'. This makes 'Functional Requirements' the parent and all the other requirements its children.
2. Now, select the three requirements immediately below 'Module 1' and click 'Indent' again. This makes these three requirements children of 'Module 1' (and grandchildren of 'Functional Requirements')
3. Repeat for the requirement below 'Module 2' by right-clicking on this last requirement and choosing 'Indent' from the popup context menu.

You should now have a list that looks like:



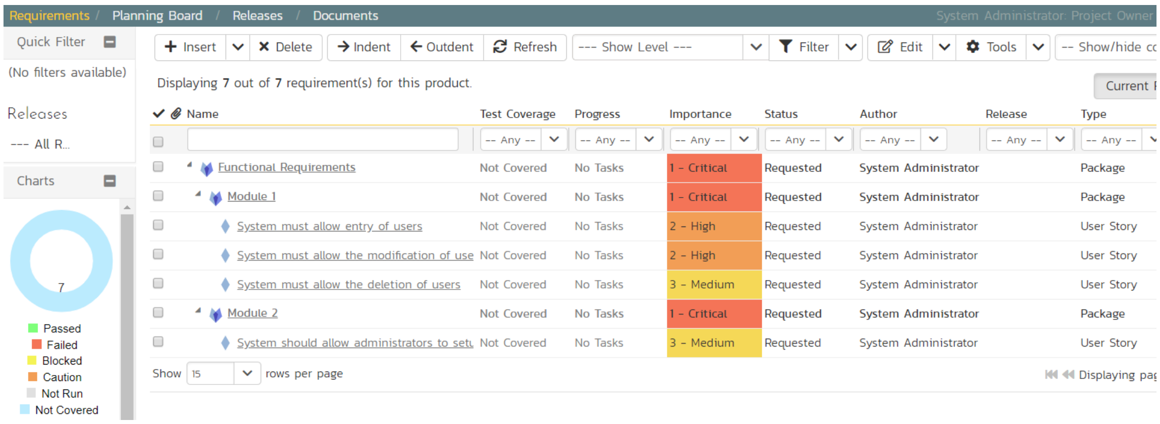
We now have a nicely group set of requirements. Let's enter more information about them, starting with setting their types and priorities.

1. Click the ''select all' checkbox at the top of the list (the checkbox just above the checkbox for 'Functional Requirements')
2. Click on the top 'Edit' button in the right-hand column of that same row. That will make all the requirement rows editable:

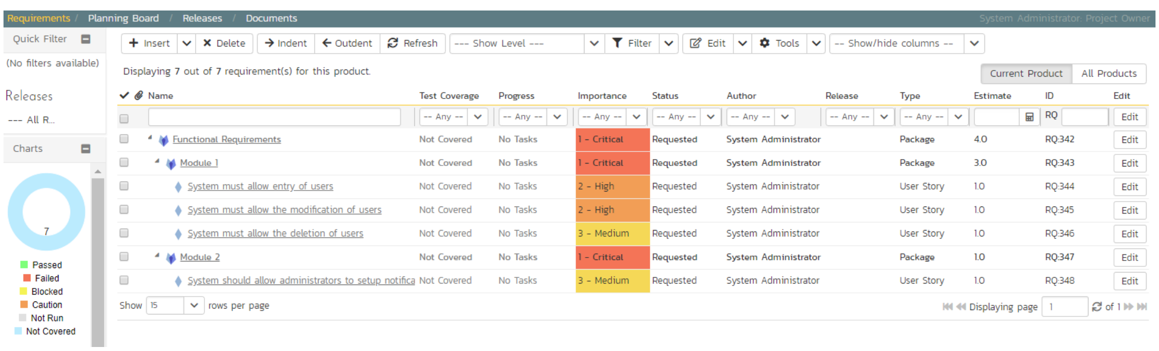


3. Set the 'Type' of the four requirements you can edit this for to User Story'.
4. Choose whatever values you like for the 'Importance' field.
5. Click the 'Save' button.

You now have a prioritized list of user story requirements:



The next thing we can do is assign estimates to each requirement. This is something that the developers or business analysts may do based on the complexity and scope of each. The 'Estimates' column is not visible yet, so first we need to show it. To do that, click on the 'Show/Hide Columns' dropdown list and select 'Show Estimate'.:



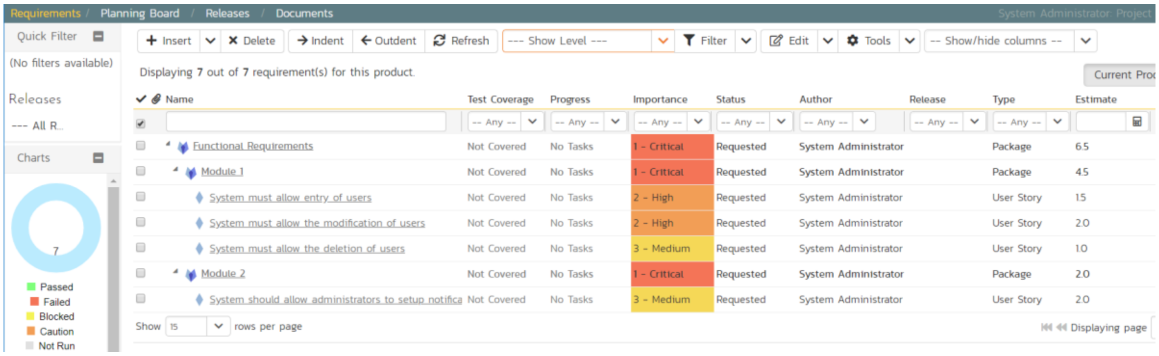
By default, all the requirements will have been assigned a default estimate of 1.0 point. A point is not a defined number of hours, but an indication of the size of the requirement. The estimates should reflect how big each of the requirements are relative to each other.

To change the estimates:

1. Click the "select all" checkbox at the top of the list
2. Click on the top 'Edit' button in the right-hand column. The requirements should be in editable mode again.
3. Enter the following estimates for the requirements
4. Click 'Save'

Requirement	Estimate
System must allow entry of users	1.5 points
System must allow the modification of users	2.0 points
System must allow the deletion of users	1.0 points
System should allow administrators to setup notifications	2.0 points

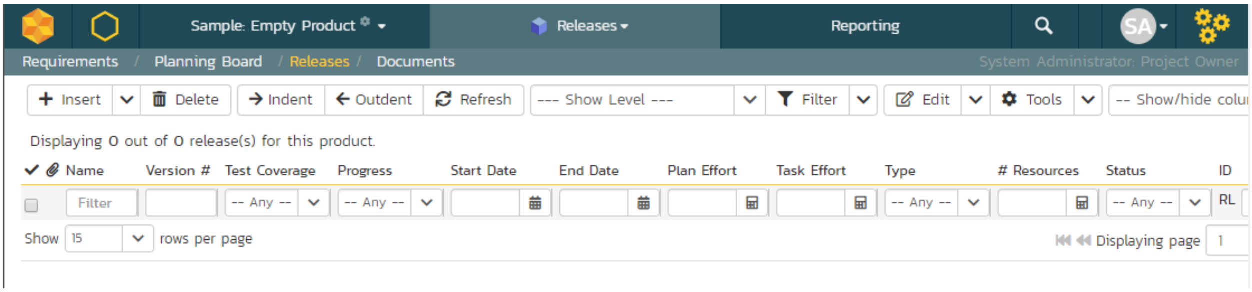
Your requirements should now look like this (with each parent's estimates automatically summing up the estimates of their children):



We have created a list of prioritized, estimated requirements, which is a great way to start our product. In the next section we are going to enter releases and sprints.

3. Create the Release and Iteration Plan

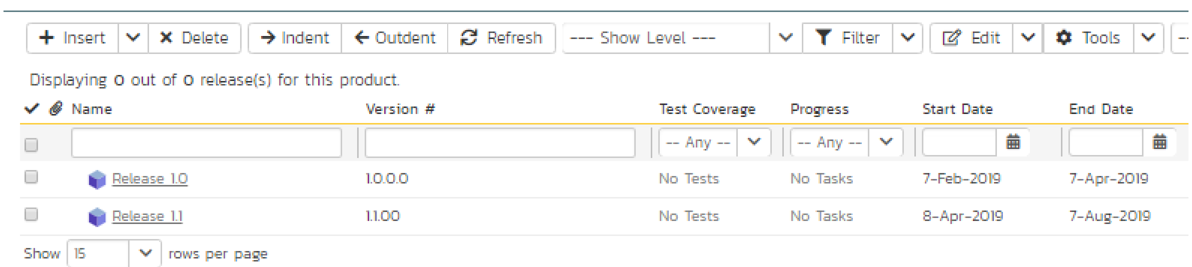
On the main navigation bar, click out of 'Requirements' and select 'Releases' menu option to display the product's release list page:



The release list will be empty. Click the 'Insert' button in the toolbar to create your first release. Hit 'Save and New' (shown as buttons on the right of the new release in the list table) to add each new release after that. Below is the list of release names to add

- Release 1.0 – version number 1.0.0.0
    - Start Date: Today's Date
    - End Date: Today's Date + 2 months
- Release 1.1 – version number 1.1.0.0
    - Start Date: Today's Date + 2 months
    - End Date: Today's Date + 4 months

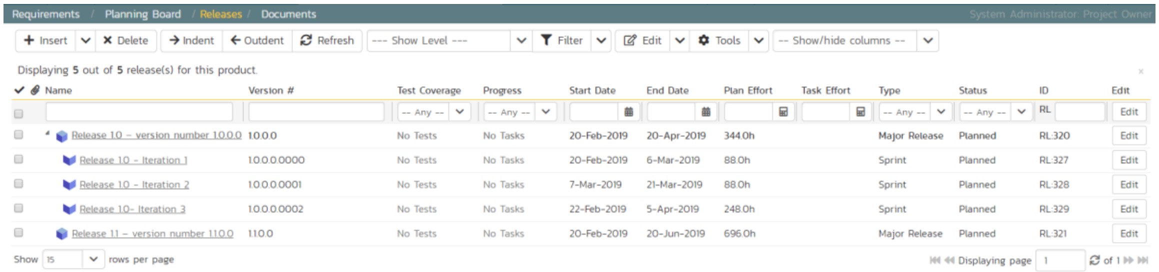
You should have a list of releases like this:



We need to add one additional level of detail to each release – the list of sprints that will take place in each release.

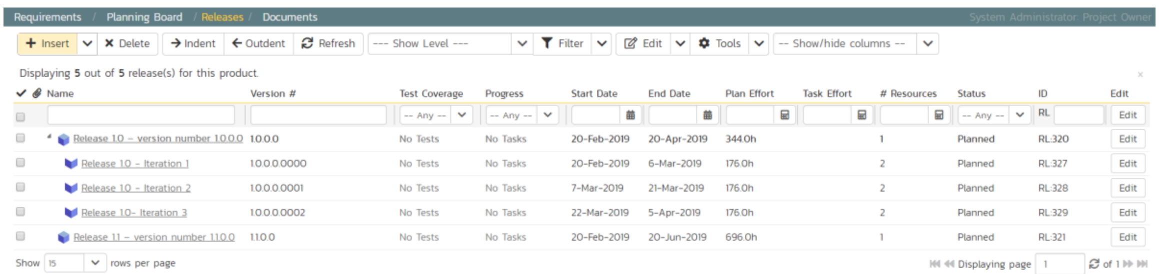
Let's add some sample sprints for the first release.

1. Select the checkbox for Release 1.0 and, from the toolbar, click Insert > Child Release.
2. Choose a name for the new sprint
3. Make sure its 'Type' is set to 'sprint'
4. Specify its date-range. We recommend making each sprint last 2-weeks and have each one scheduled in series
5. click 'Save And New'.
6. Repeat steps 2-5 above, then steps 2-4 and then finally click 'Save' on the final sprint's row. You should have three sprints added to the list, all children of Release 1.0



Finally, let's specify the number of resources assigned to each sprint and release.

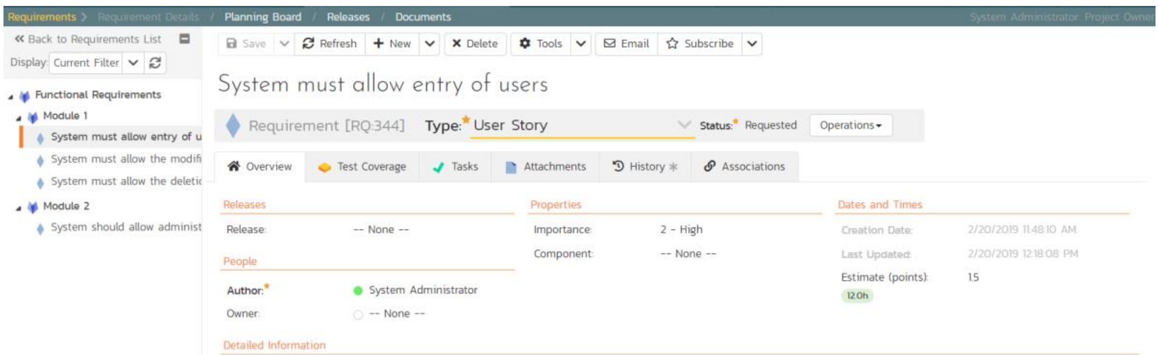
1. Click on the 'Show/Hide Columns' dropdown list and select 'Show # Resources' column
2. Select the three checkboxes for the sprints of "Release 1.0"
3. Click the 'Edit' button on the toolbar.
4. Adjust the # resources for the sprints to 2.
5. Click 'Save':



4. Adding Requirement Tasks

We have defined the high-level schedule for Release 1.0. The next stage is to have the developers take each of the requirements defined so far and define the various tasks needed to deliver them. Each task will have its own estimate associated with it. In addition, you can optionally specify date-ranges and priorities to each of the individual tasks.

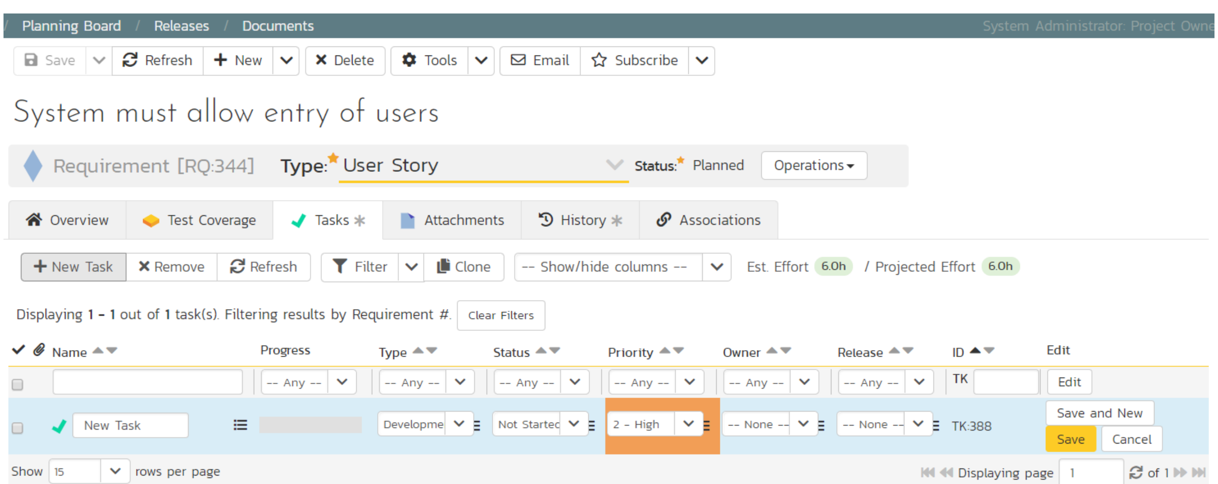
To start adding tasks, go to the main navigation bar and click out of Releases and hit Requirements to display the requirements list. Click on the hyperlink for the first requirement ("System must allow entry of users") and the requirement's details page will be displayed:



Notice that under 'Dates and Times' column on the right, the system displays an initial resource estimate of 1.5 points and 12 hours. This is based on an initial product setting of 8 hours per story point. Once you start adding tasks and getting metrics based on the actual team velocity (how many story points they can accomplish in a given time frame), the system can update that conversion metric.

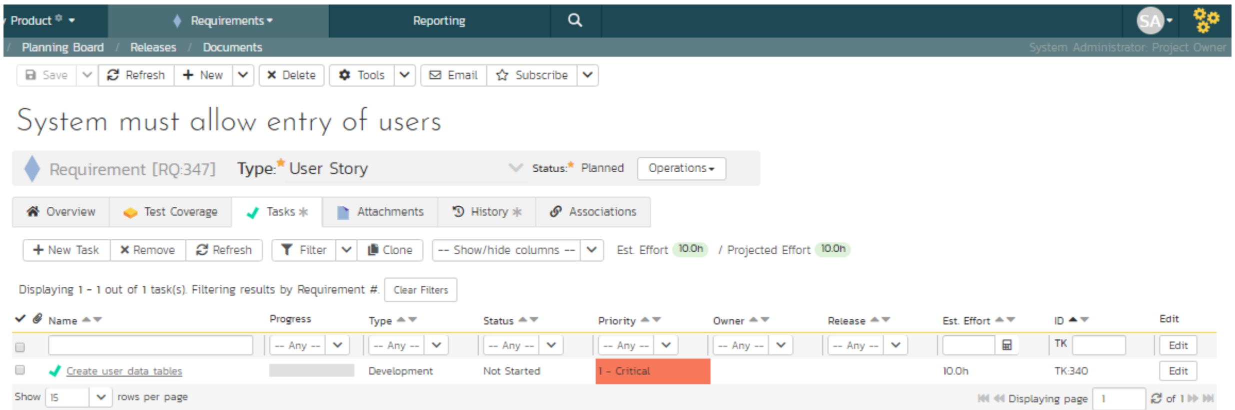
Click on the 'Tasks' tab to display the list of tasks defined for this requirement. The list is empty, so let's change that:

1. Because we want to enter the estimated effort for each task, before entering the tasks, first click on the 'Show/Hide Columns' dropdown list and hit the 'Show Est. Effort' column.
2. Click the 'New Task' button (this adds a new task and associated it with this requirement)



3. Set the task's name to "Create user data tables"
4. Choose a 'Priority' level
5. Set the 'Est. effort' to 10.0h.
6. Click 'Save'.

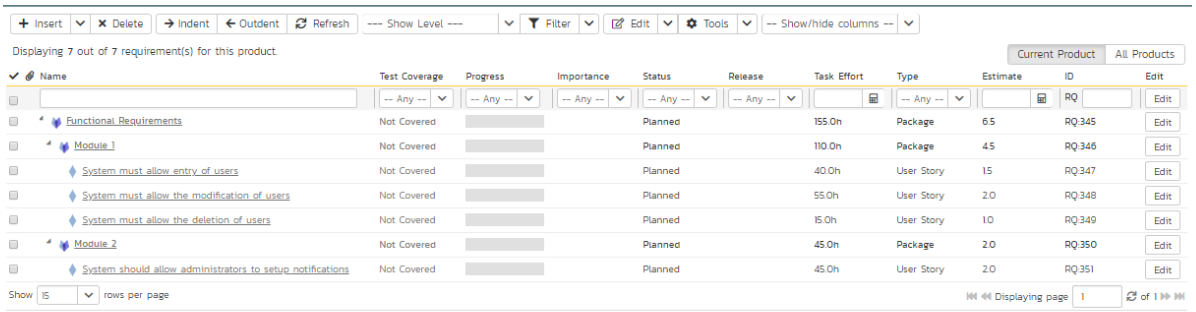
The new task has now been added:



We have more tasks to add. The table below shows 12 tasks in total to add to 4 different requirements. This includes the one we just created for completeness.

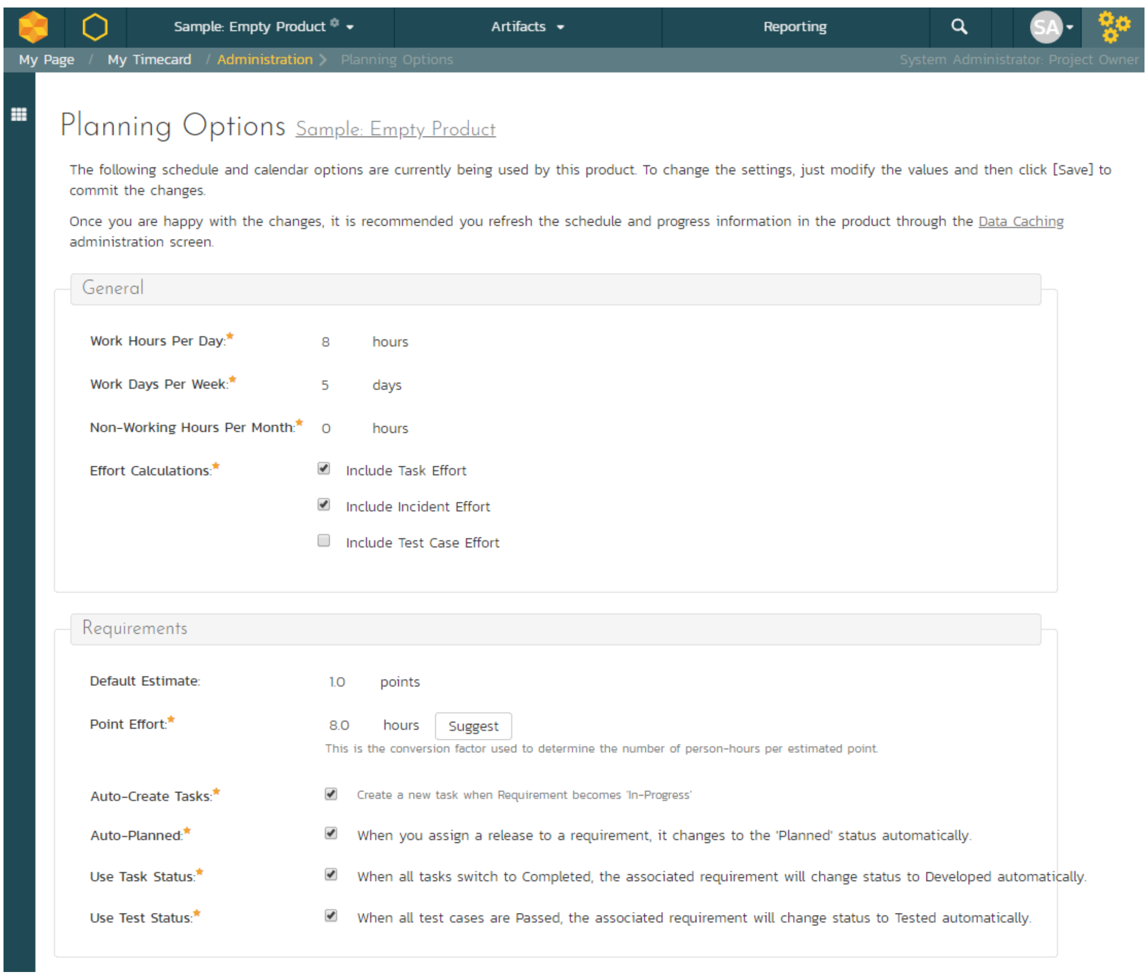
Requirement / Task	Est. Estimate
System must allow entry of users	
Create user data tables	10.0h
Develop user business object	10.0h
Build user creation screens	20.0h
System must allow the modification of users	
Extend user business object to handle updates	5.0h
Add user list page	15.0h
Add user details page	20.0h
Add user permissions page	15.0h
System must allow the deletion of users	
Extend user business object to handle deletes	5.0h
Update user list page to add delete functionality	10.0h
System should allow administrators to setup notifications	
Create user administration home page	15.0h
Add user settings for notifications to database	10.0h
Create user notifications administration page	20.0h

On the main Navigation bar, click again on 'Requirements'. You should now have the following requirements list page. In this screenshot we have hidden the 'Author' field and shown the 'Task Effort' field to show the detailed task effort aggregated up to the requirements.

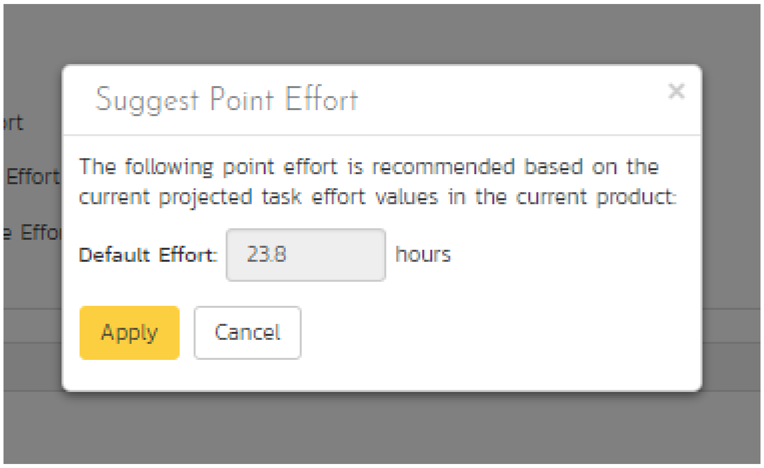


The total number of hours for these tasks divided by the total number of story points, gives a number a lot more than the 8 hours that the system assumes. We can update the system to better estimate then number of hours to deliver each story point.

To update the metric, go to the three cogs dropdown menu on the rightmost corner of the main Navigation Bar, locate Planning and click Planning Options:



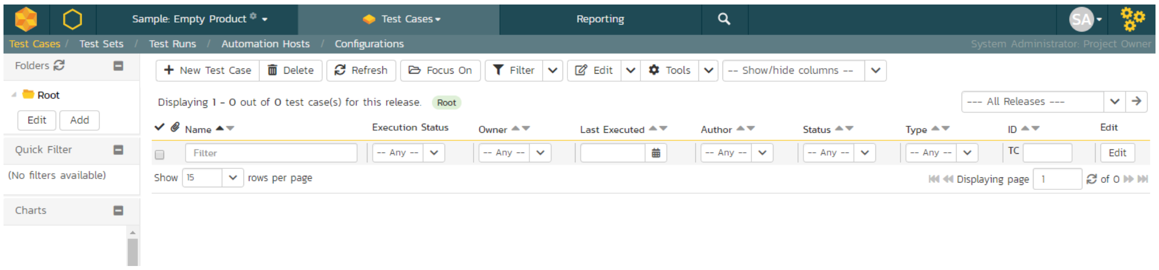
As you can see, the system lists 8.0 hours as the current number of hours required to deliver a single story point of functionality. Now that we have some actual tasks in the product, click on the 'Suggest' button to have the system provide its suggestion of the new metric:



Click the 'Apply' button to update the planning metric, and then click the main 'Save' button at the very bottom of the page to confirm the change.

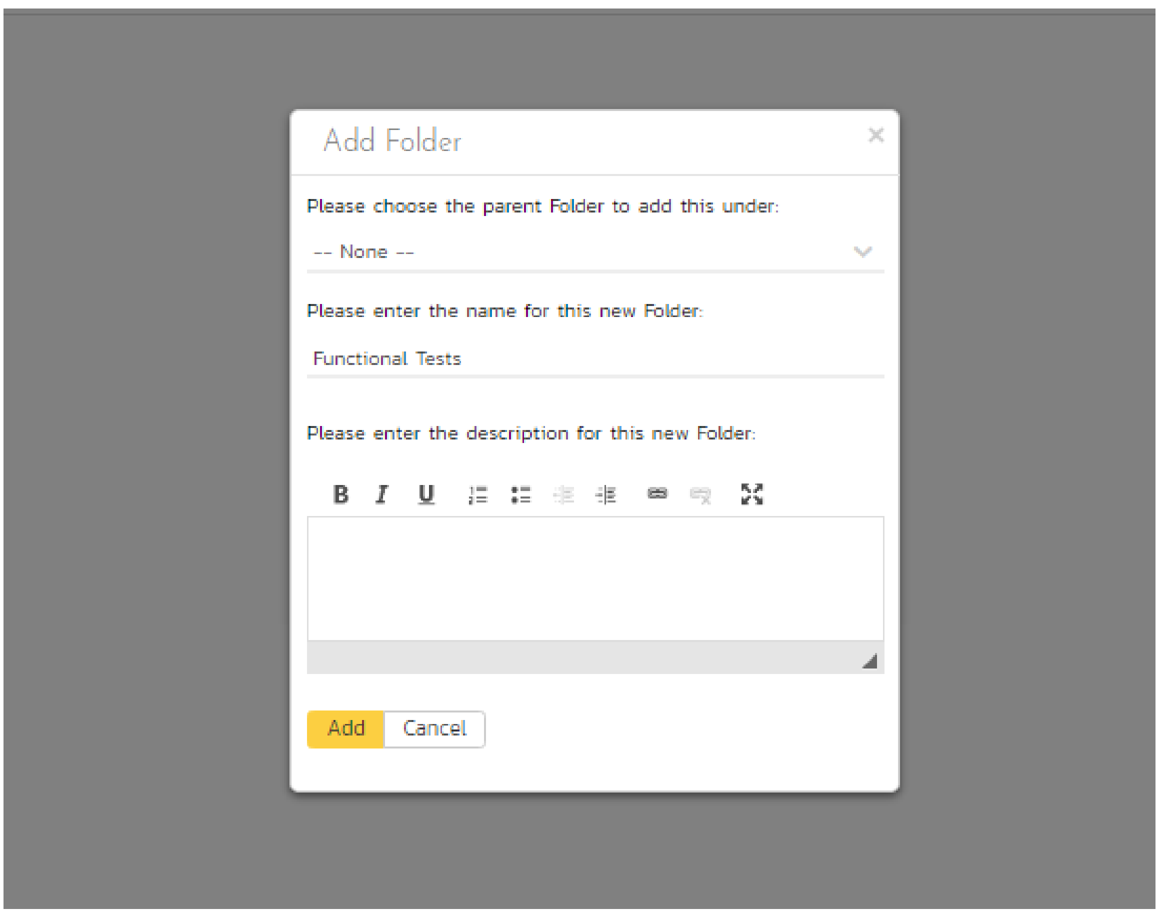
5. Adding the Test Cases

Click on the Artifacts > Test Cases menu option to display the product's test case list page:

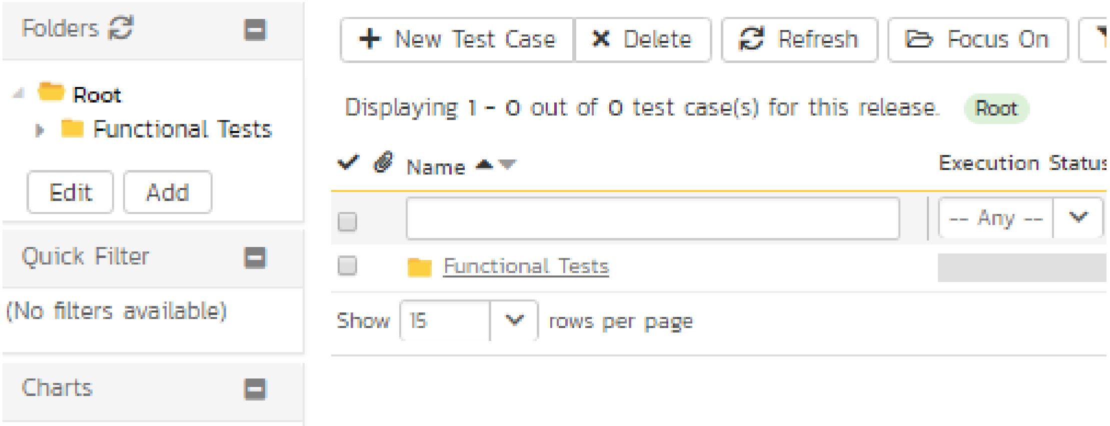


The test case list is empty and the only folder visible in the 'Folders' tree on the left-hand side is 'Root'.

1. Click on the 'Add' button underneath the folder tree,
2. Enter the new folder name 'Functional Tests'.
3. Click 'Add'.

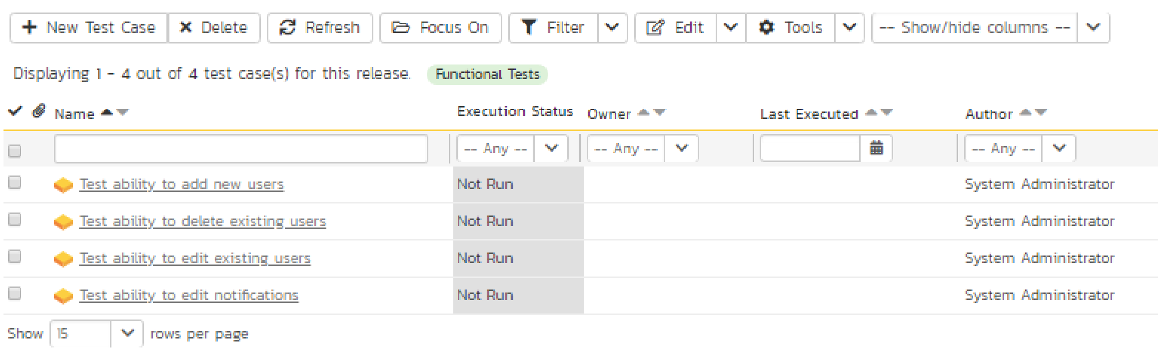


4. You now have a new folder in the 'Folders' tree view. To show it, click 'Refresh'.



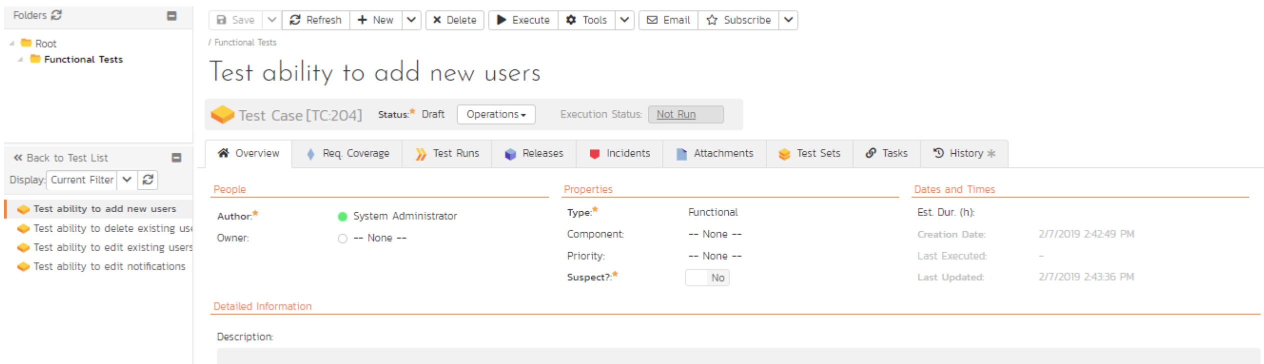
5. Click on this folder from the 'Folders' tree on the left
6. Click 'New Test Case' from the toolbar.
7. Enter "Test ability to add new users" for the name of this new test case
8. Click 'Save And New'
9. Repeat the above steps to create 3 more test cases:
    1. Test ability to edit existing users
    2. Test ability to delete existing users
    3. Test ability to edit notifications

You should now have the following test case list:

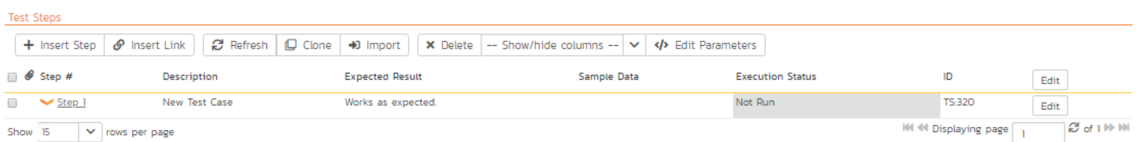


Next, we need to enter detailed test steps to each test case, and link each test to the appropriate requirements.

1. Click on the hyperlink for the first test case 'Test ability to add new users'. This will bring up the test case details page



2. In the 'Description' box under 'Detailed Information' section, enter a brief overview of the test case (something like "this test case verifies that you can add new users to the system and that all of the fields get saved correctly.").
3. Scrolling down to the 'Test Steps' section, you will see a single test step has been automatically created for you with some suggested text:

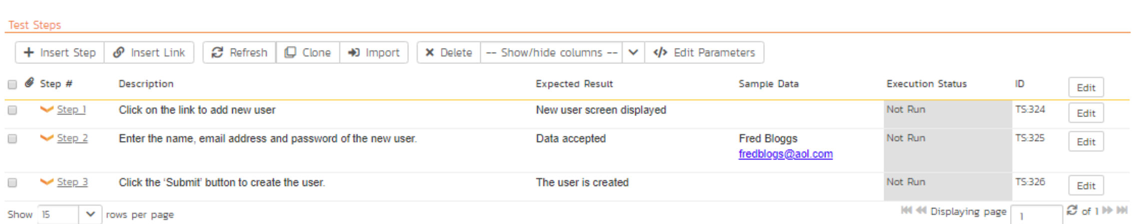


This test case needs 3 test steps.

1. Click 'Edit' on 'Step 1' and enter the first set of parameters below.
2. Click 'Save and New' to add the second test step and enter its information from below
3. Click 'Save and New' again to make the third step
4. Once you've entered its information click 'Save'

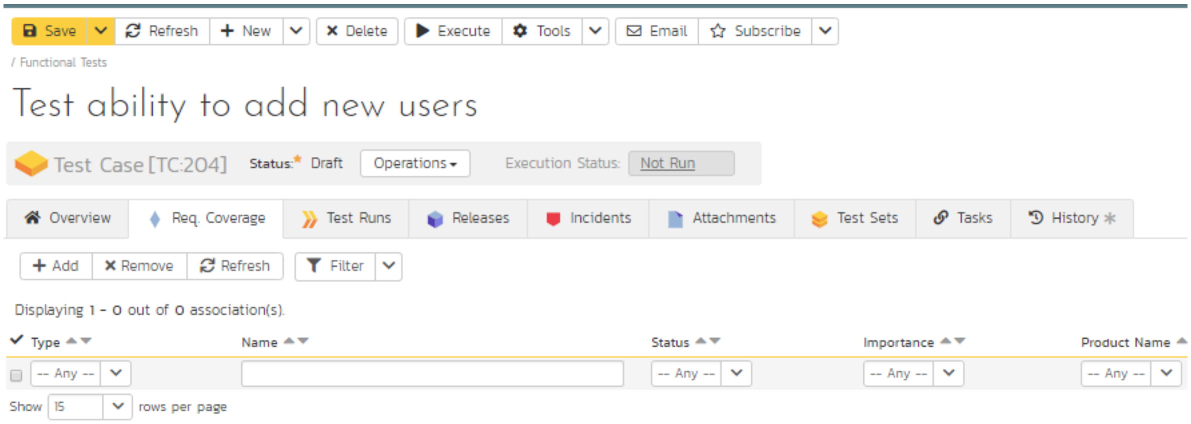
Test Step Description	Expected Result	Sample Data
Click on the link to add new user	New user screen displayed	
Enter the name, email address and password of the new user.	Data accepted	Fred Bloggs fredblogs@aol.com
Click the 'Submit' button to create the user.	The user is created	

You should now have the following test steps in the test case:

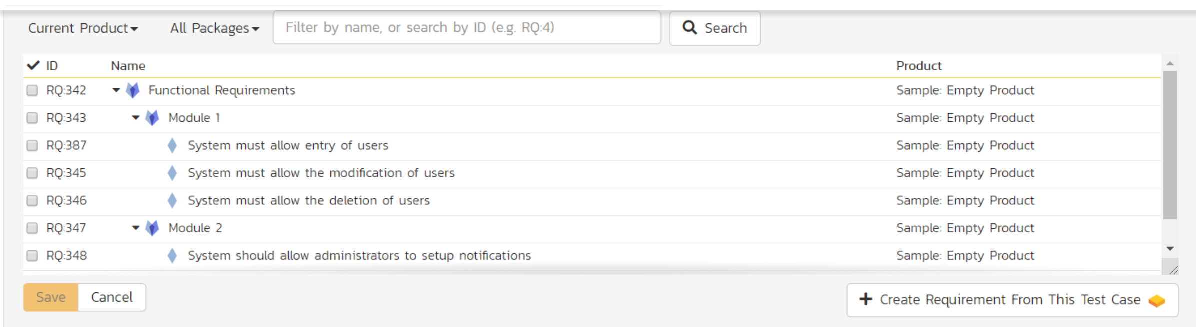


Next, we need to link this test case to the requirement(s) that it validates.

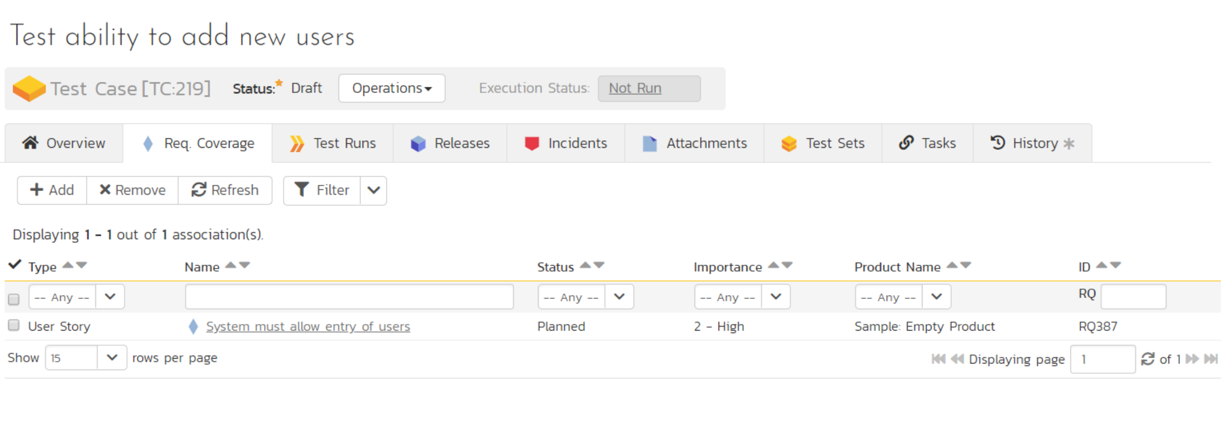
1. Click the 'Req. Coverage' tab above:



2. Click the '+ Add' button to display the association adding panel:



3. Choose the 'System must allow the entry of users' requirement
4. Click the 'Save' button beneath the list of requirements to add the test case to this requirement

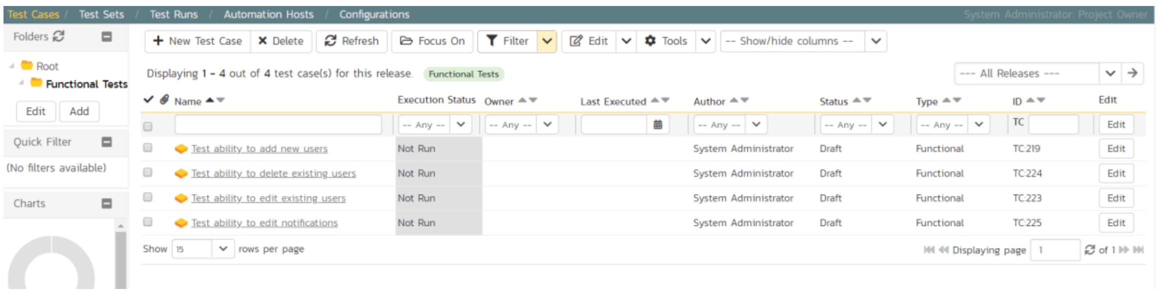


Let's repeat the process for the other test cases, adding a couple of test steps to each. Then link the test cases to the requirements according to this table just like you did above:

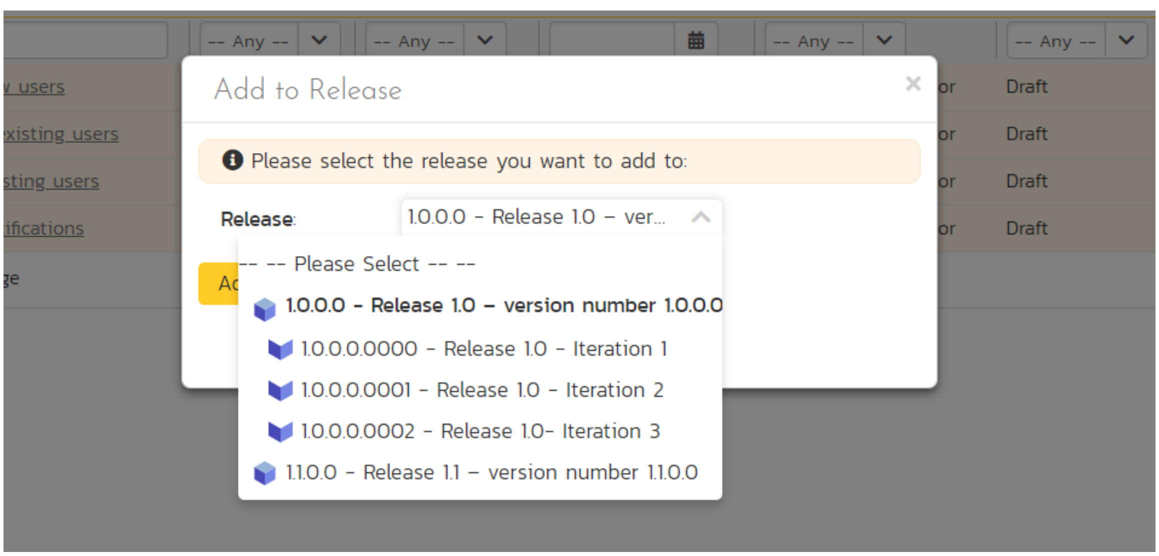
Test Case	Requirement
Test ability to add new users	System must allow entry of users
Test ability to edit existing users	System must allow the modification of users
Test ability to delete existing users	System must allow the deletion of users
Test ability to edit notifications	System should allow administrators to setup notifications

We have created test cases and set up their test coverage. Next, we need to specify which releases and sprints they can be tested in.

1. First navigate to the product's test case list page again by clicking on 'Test Cases' on the main navigation bar



2. Select the checkbox of each test case in the 'Functional Tests' folder.
3. Click on 'Tools' drop-down menu on the toolbar
4. Click 'Add to Release'



5. Select 'Release 1.0
6. Click 'Add'.

You have added all the tests to the overarching Release. Finally, we want to add the tests to the different sprints, based off the data in the table below.

1. Select the checkbox of each relevant test case in the 'Functional Tests' folder.
2. Click on 'Tools' drop-down menu on the toolbar
3. Click 'Add to Release'

4. Select the appropriate sprint
5. Click 'Add'

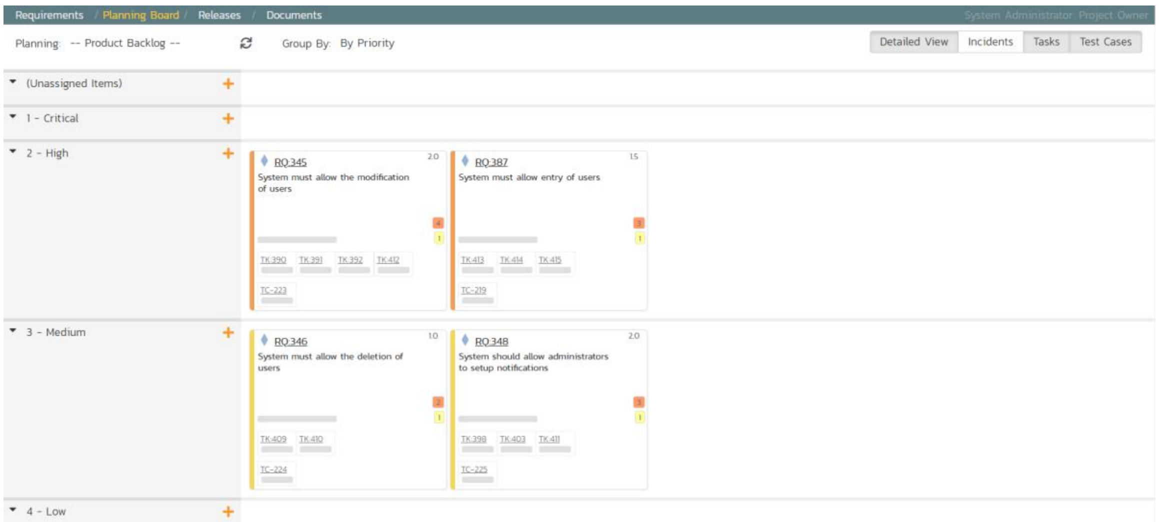
Test Case	Sprint(s)
Test ability to add new users	Release 1.0 - Iteration 1 Release 1.0 - Iteration 2 Release 1.0 - Iteration 3
Test ability to edit existing users	Release 1.0 - Iteration 1 Release 1.0 - Iteration 2 Release 1.0 - Iteration 3
Test ability to delete existing users	Release 1.0 - Iteration 2 Release 1.0 - Iteration 3
Test ability to edit notifications	Release 1.0 - Iteration 3

You typically want to include previous functionality in each of the successive iterations to ensure regression coverage. That is what we have done here. This means that each sprint includes new test cases for the new requirements, as well as existing test cases for pre-existing functionality.

6. Planning the Sprint

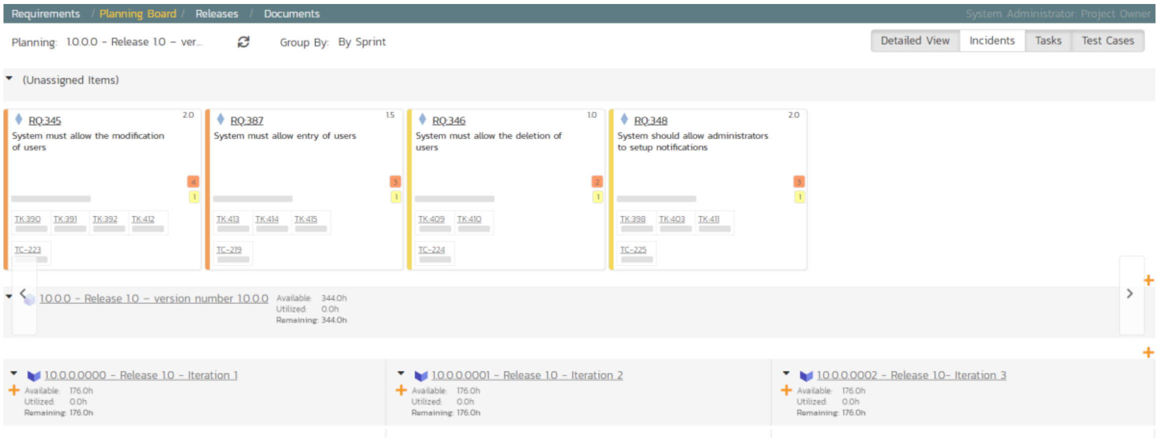
We have requirements that have tasks, and tests connected to them. What we haven't done yet is scope out which requirements go in which sprint.

1. On the main Navigation Bar, click on the Planning > Planning Board option ~~on the main menu~~ to display the product backlog planning board.
2. Make sure the 'Group By' dropdown on the left is set to "By Priority"
3. Make sure all requirements are visible by checking the left-most column and ensuring that all priority levels are shown in an expanded view (downward facing triangle signs)



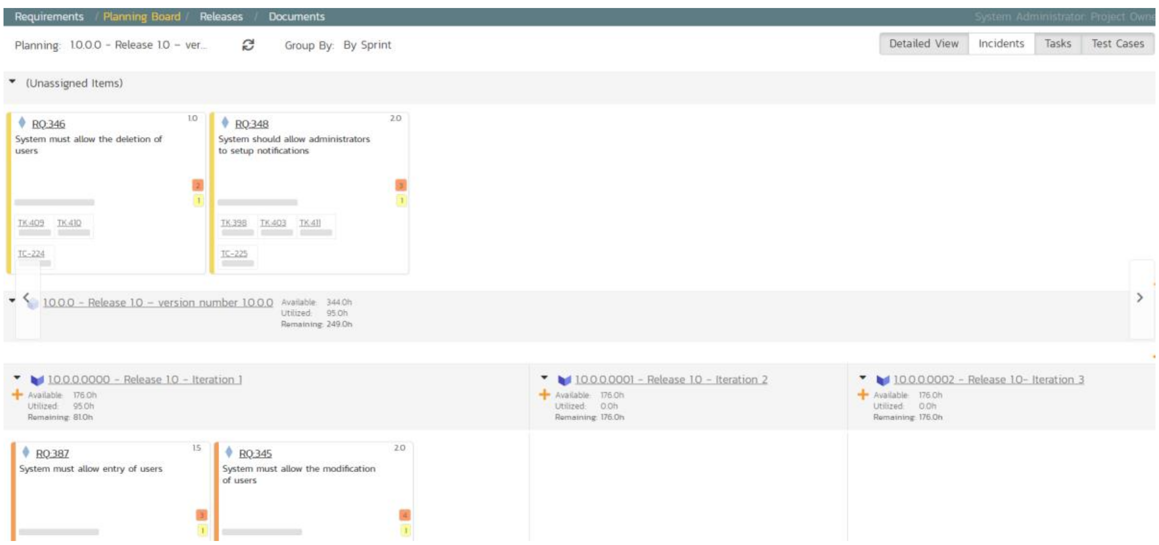
4. To view the iteration plan for a specific release, select 'Release 1.0' on the 'Planning:' drop down menu on the top left.
5. Choose 'By Sprint' from the drop-down 'Group By' menu. That will display the sprint plan for the selected release (currently empty)

6. Expand the '(Unassigned Items)' entry to display the requirements that are in the product backlog



Each backlog item (requirement or incident) is represented by a virtual "story card" in the iteration. The left-hand side of each item displays the priority color. The progress bar near the bottom of each item depicts the progress of the item. You can flip through each iteration to see the work planned by clicking the left/right arrow buttons at the sides of the screen.

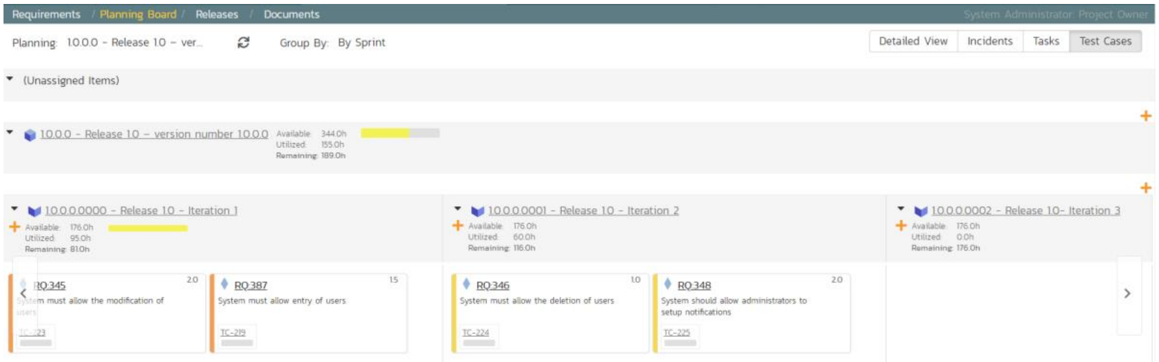
Now drag the two highest priority requirements (the ones with Importance = 1-Critical) to the first iteration:



In the screenshots above the cards are showing more information then you may see by default. Extra information can be shown by toggling the buttons at the top right of the planning board

- To see more information about each requirement, enable the 'Detailed View' option
- To see the individual tasks associated with each requirement, select the 'Tasks' option
- To see the individual tests associated with each requirement, select the 'Test Cases' option

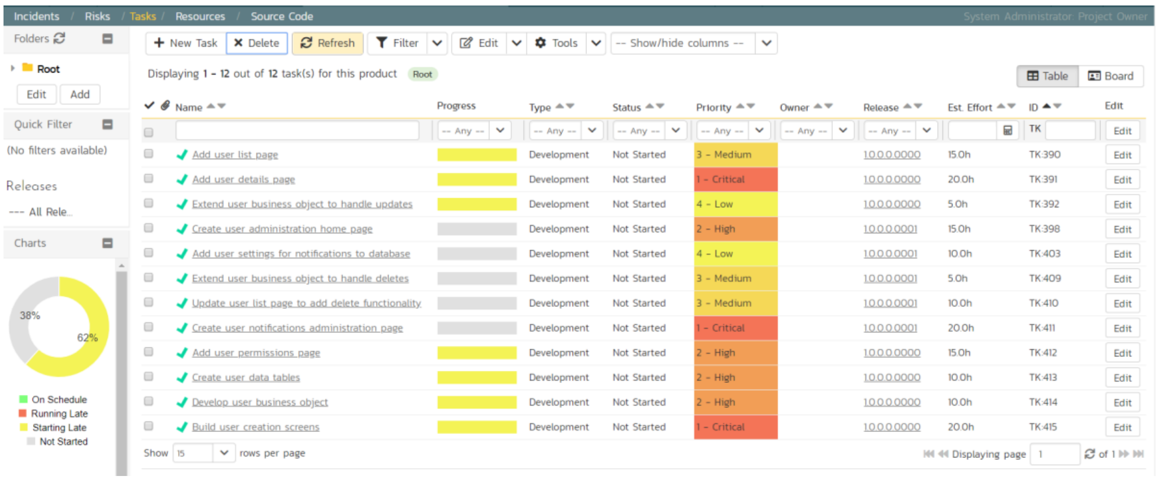
You can determine how much time has been scheduled in the first sprint and how much time is remaining. Although we have spare time available in Iteration 1, we will leave room left for fixing incidents, so next, drag and drop the remaining two requirements to Iteration 2:


Requirements / Planning Board / Releases / Documents
System Administrator: Project Owner
Planning: 1.0.0.0 - Release 1.0 - ver...
Group By: By Sprint
Detailed View
Incidents
Tasks
Test Cases
(Unassigned Items)
1.0.0.0 - Release 1.0 - version number 1.0.0.0
1.0.0.0.0000 - Release 1.0 - Iteration 1
1.0.0.0.0001 - Release 1.0 - Iteration 2
1.0.0.0.0002 - Release 1.0- Iteration 3
RQ:345
RQ:387
System must allow entry of users
RQ:346
System must allow the deletion of users
RQ:348
System should allow administrators to setup notifications

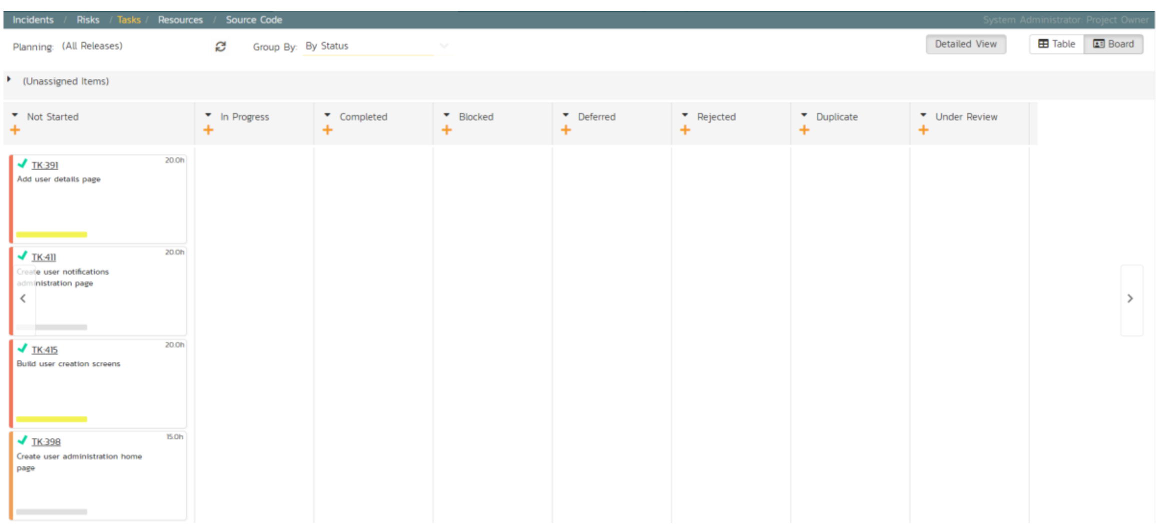
7. Assigning the Requirements & Tasks

Now that we have planned which requirements (user stories) and tasks are planned for each sprint, we can assign tasks to the appropriate developer(s). The process you follow will depend on your methodology (e.g. in Scrum the developers pick the tasks, but in Extreme Programming the product manager usually assigns tasks).

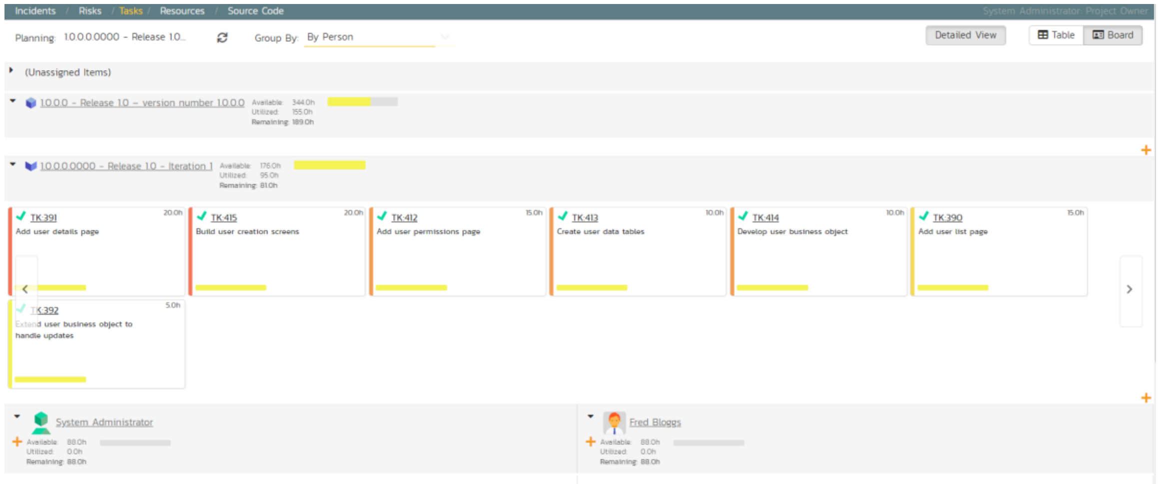
To assign the tasks, go to the main Navigation Bar and click on Artifact > Tasks to display the main tasks list page:



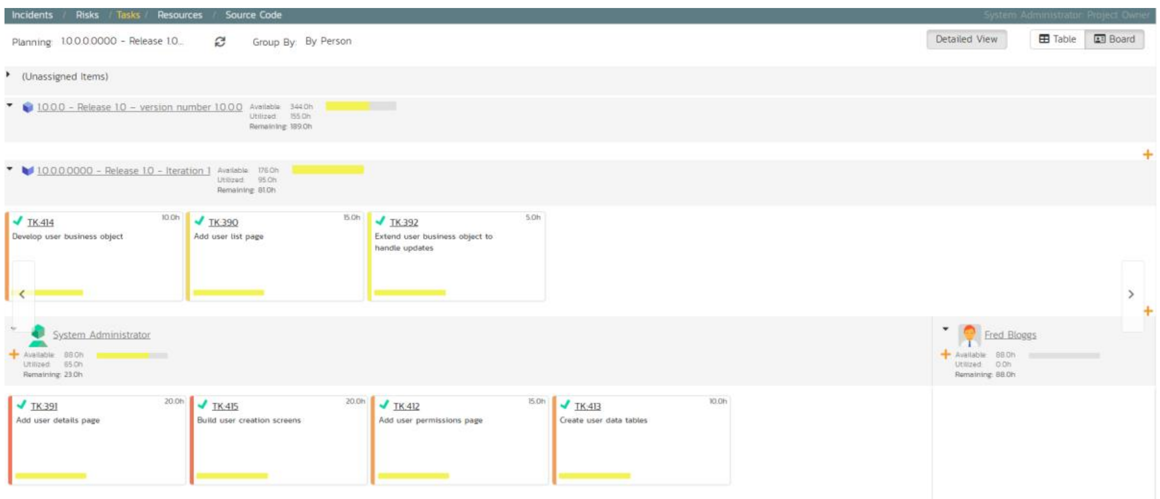
Click on the 'Board' option on the top-right of the screen to change to the Kanban board view:



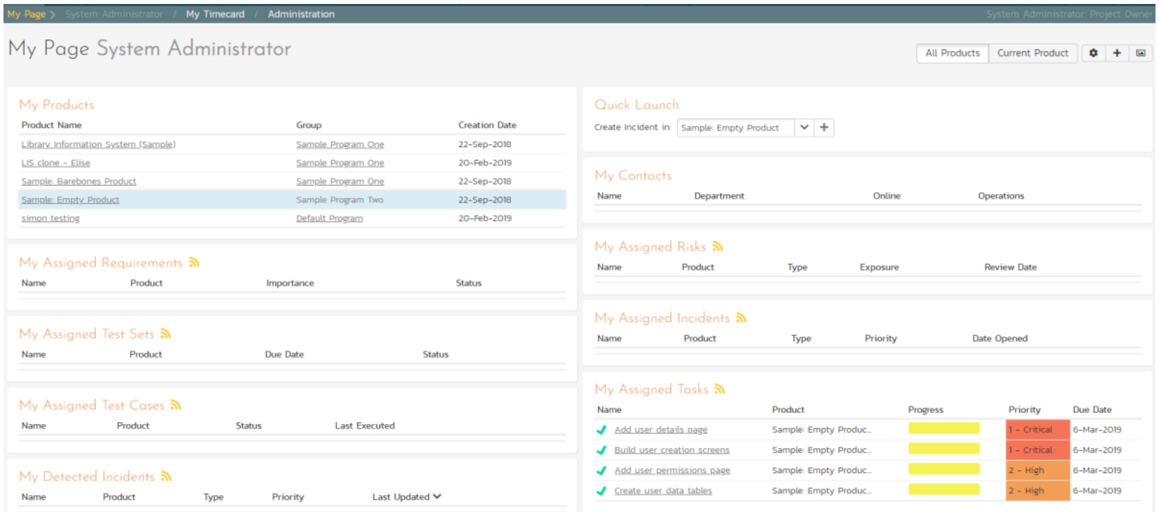
You can see at a glance which tasks are in each status (in this case, they are all marked as 'Not Started'). To see the distribution of tasks by person for a specific sprint, change the release selection to 'Release 1.0 Iteration 1', and the 'Group By' dropdown to 'By Person':



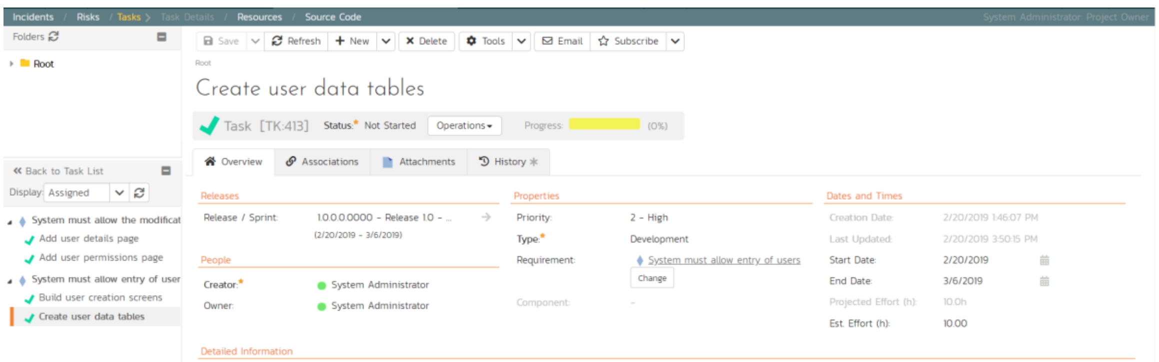
For our sample product, we have two product members listed (included ourselves). As an example, select the first four tasks (which are all priority = 1 – Critical) and drag them to your user's section:



Now you can clearly see the four tasks that have been assigned to your user. To simulate how this would appear to a developer, click on the main SpiraTeam icon (in the top-left) to display your user's "My Page" dashboard:

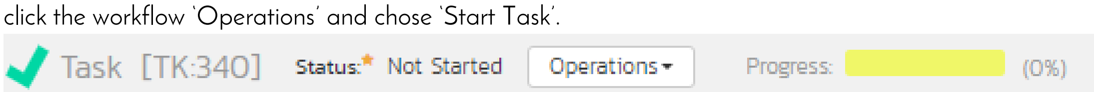


This page lists all the development tasks that have been assigned to your user. Click on the task "Create user data tables" to display the task details page:



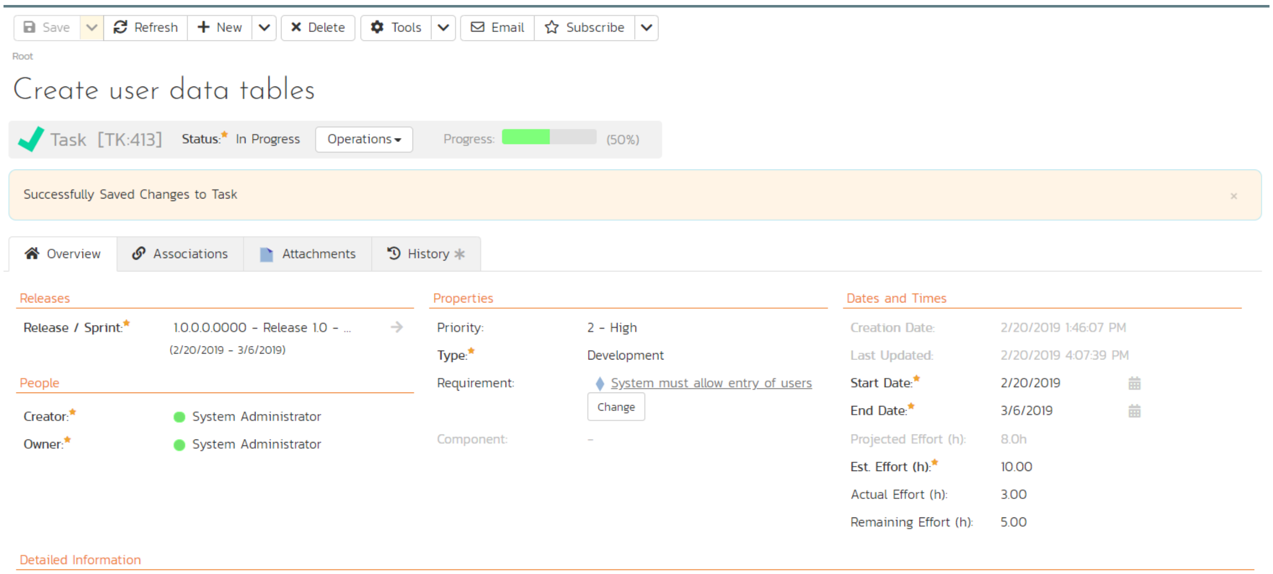
This task has been estimated at 10.0 hours and is currently not started. The next step is to start working on the assigned task and report back progress. As an example:

1. click the workflow 'Operations' and chose 'Start Task'.



2. Then under 'Dates and Times' enter an 'Actual Effort' of 3.0 hours, and a 'Remaining Effort' of 5.0 hours.
3. In the 'Comments' section below, add a comment: "Added initial set of data tables",
4. Click 'Save' at the top of the page.

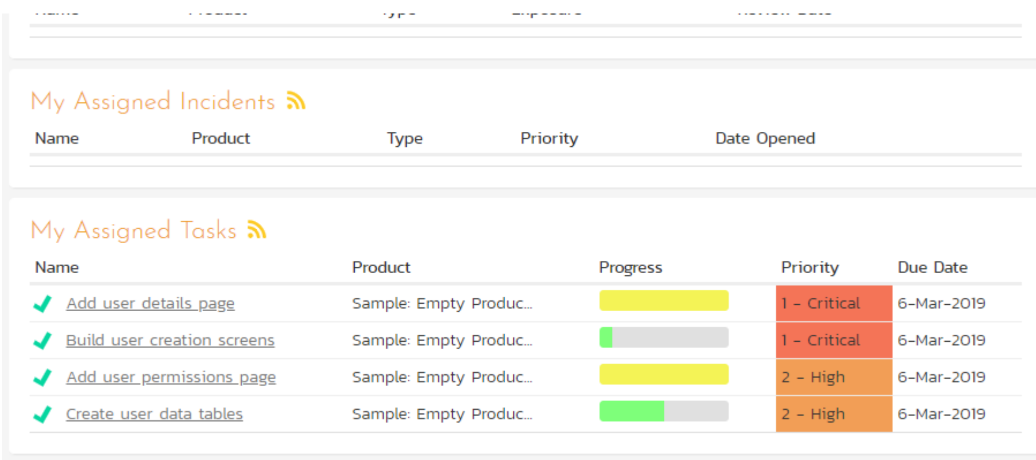
The progress indicator will reflect the changes and the new comment will have been added.



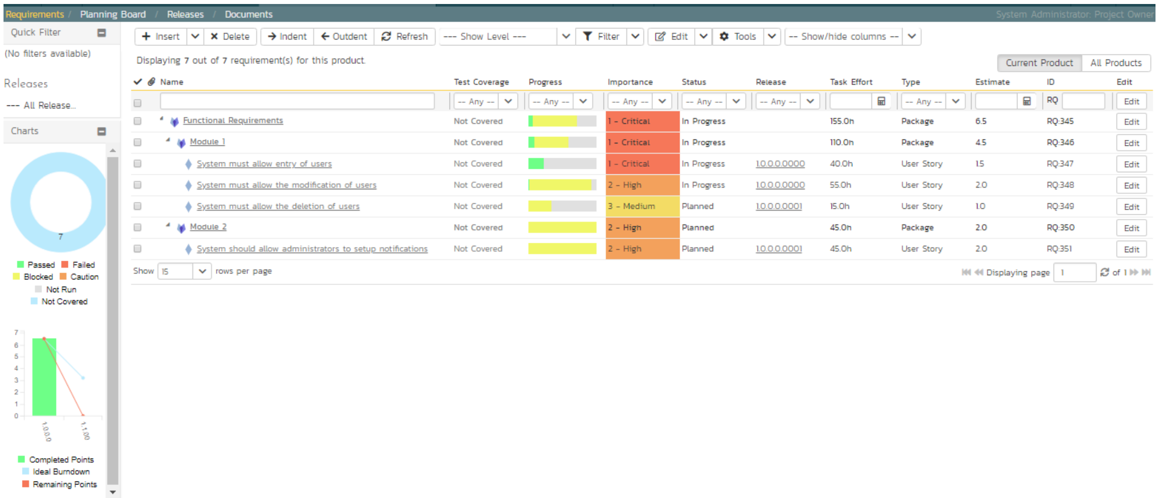
Now click on the other three assigned tasks, start them, and specify the following:

Requirement / Task	Est. Estimate	Actual Effort	Remaining Effort
Create user data tables	10.0h	3.0h	5.0h
Develop user business object	10.0h	2.0h	7.5h
Build user creation screens	20.0h	3.0h	18.0h
Extend user business object to handle updates	5.0h	0.5h	4.0h

After updating the assigned tasks, the 'My Page' dashboard will show all these changes:



Similarly, for the product manager, On the main Navigation Bar, clicking on Artifacts > Requirements to display the requirements list will show the task progress as it impacts the various requirements:

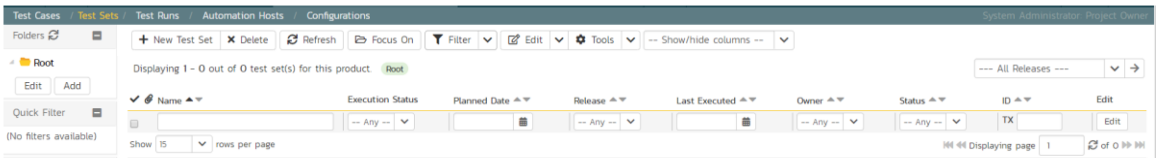


Requirements / Planning Board / Releases / Documents
System Administrator: Project Owner
Quick Filter
(No filters available)
Releases
--- All Release...
Charts
Passed
Failed
Blocked
Caution
Not Run
Not Covered
Completed Points
Ideal Burndown
Remaining Points
Insert
Delete
Indent
Outdent
Refresh
--- Show Level ---
Filter
Edit
Tools
-- Show/hide columns --
Displaying 7 out of 7 requirement(s) for this product.
Current Product
All Products
Name | Test Coverage | Progress | Importance | Status | Release | Task Effort | Type | Estimate | ID | Edit
Functional Requirements | Not Covered | 1 - Critical | In Progress | 155.0h | Package | 6.5 | RQ:345 | Edit
Module 1 | Not Covered | 1 - Critical | In Progress | 110.0h | Package | 4.5 | RQ:346 | Edit
System must allow entry of users | Not Covered | 1 - Critical | In Progress | 1.0.0.0.0000 | 40.0h | User Story | 1.5 | RQ:347 | Edit
System must allow the modification of users | Not Covered | 2 - High | In Progress | 1.0.0.0.0000 | 55.0h | User Story | 2.0 | RQ:348 | Edit
System must allow the deletion of users | Not Covered | 3 - Medium | Planned | 1.0.0.0.0001 | 15.0h | User Story | 1.0 | RQ:349 | Edit
Module 2 | Not Covered | 2 - High | Planned | 45.0h | Package | 2.0 | RQ:350 | Edit
System should allow administrators to setup notifications | Not Covered | 2 - High | Planned | 1.0.0.0.0001 | 45.0h | User Story | 2.0 | RQ:351 | Edit
Show 15 rows per page
Displaying page 1 of 1

8. Scheduling the Testing Activities

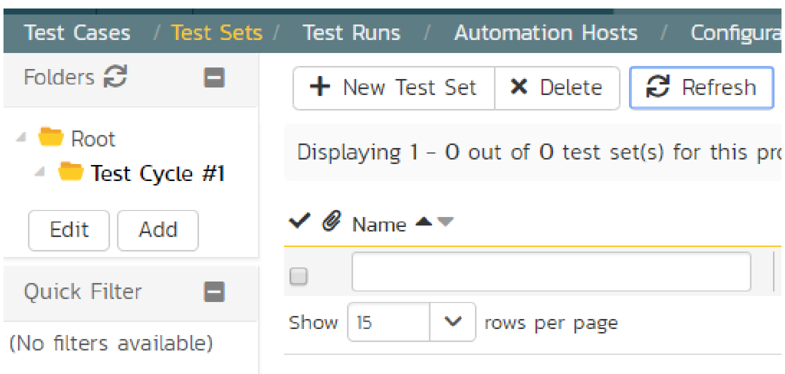
Now that we have created our test plan for each release and sprint, we need to schedule the test cases for execution by our testers. As an example, we'll create a single test set (also known as a test suite) that contains a list of test cases to be executed by a specific tester.

On the main Navigation Bar, click on Artifacts >Test Sets menu option to display the product's test set list page:



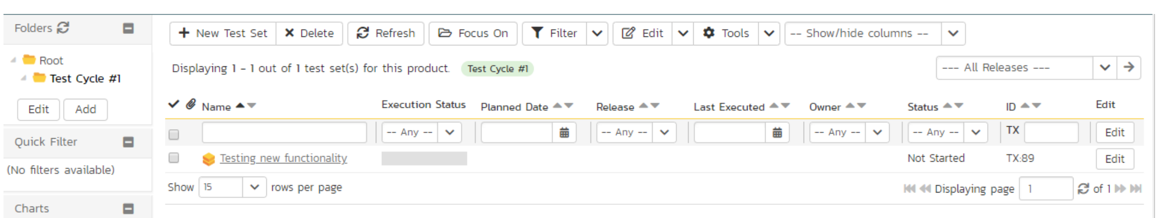
At first, the test set list will be empty and the 'Folders' tree on the left will only show 'Root'.

1. Click the 'Add' button beneath the folder tree
2. Enter the new folder name 'Test Cycle #1'
3. Click the 'Add' button.

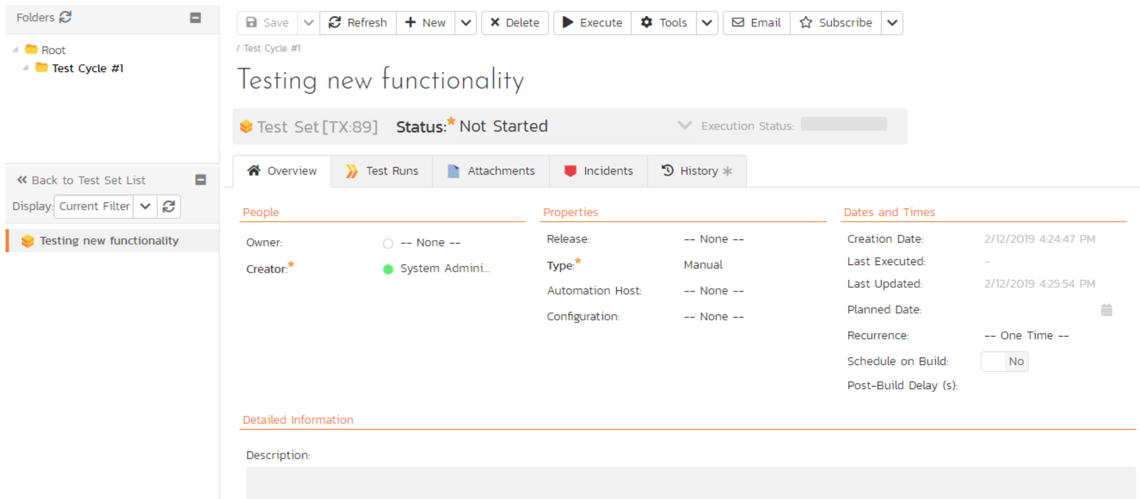


4. Click on the folder you just made
5. Click 'New Test Set' from the toolbar.
6. Enter the name of the new test set 'Testing new functionality'
7. Click 'Save'

You should now have the following test set list:

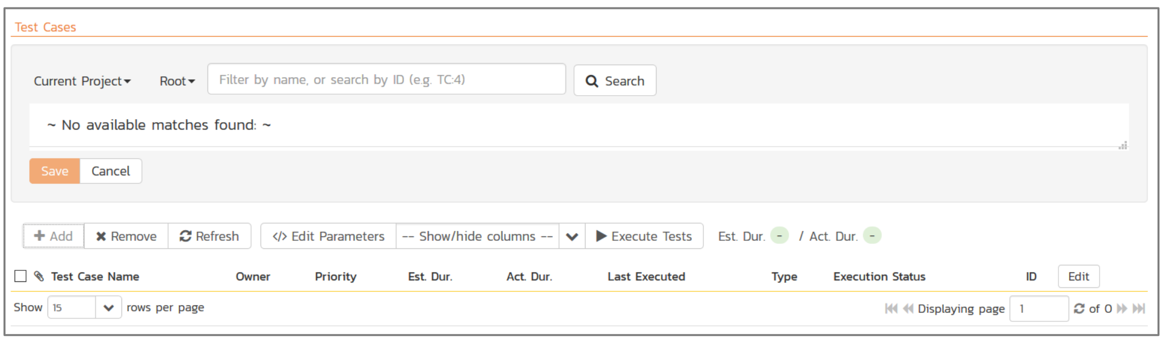


Click on the hyperlink for the test set to bring up the test set details page:

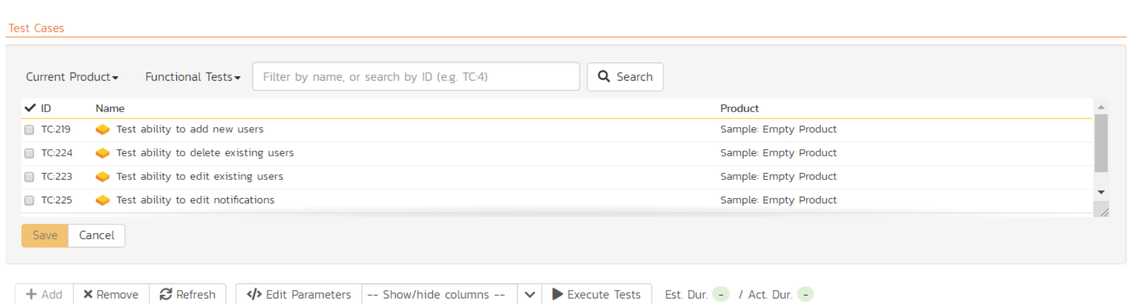


Let's add the appropriate test cases to this set.

1. Click the 'Add' button in the 'Test Cases' section half way down the page to bring up the following panel:

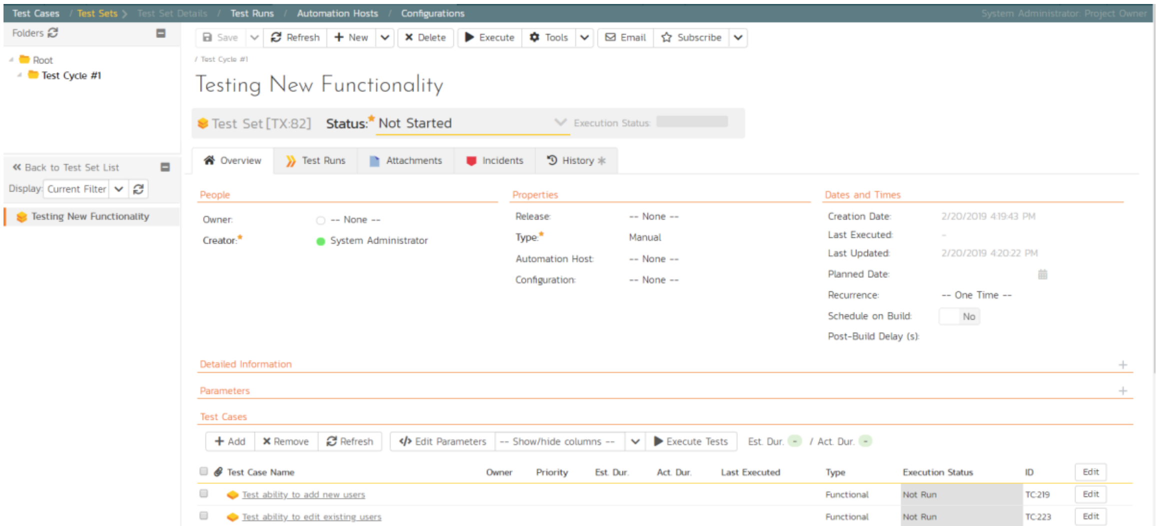


2. Locate 'Root' drop down menu under 'Test Cases' section.
3. Choose the 'Functional Tests' folder and the test cases in that folder will be displayed:



4. Select the following test cases and click the 'Save' button:
   1. Test ability to add new users
   2. Test ability to edit existing users

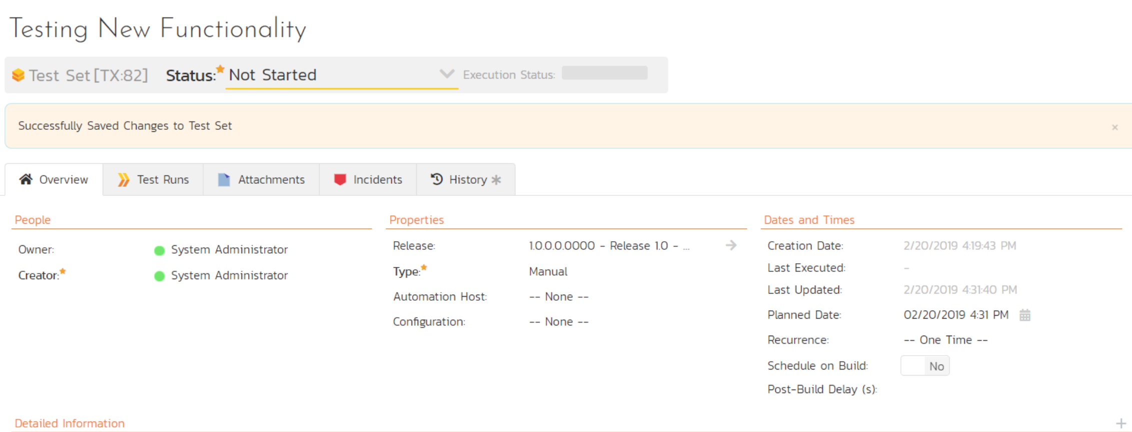
You should now have the following displayed:



Next, let's assign this test set to a specific release and to a particular tester. To do that, choose the following values for the following fields and click 'Save':

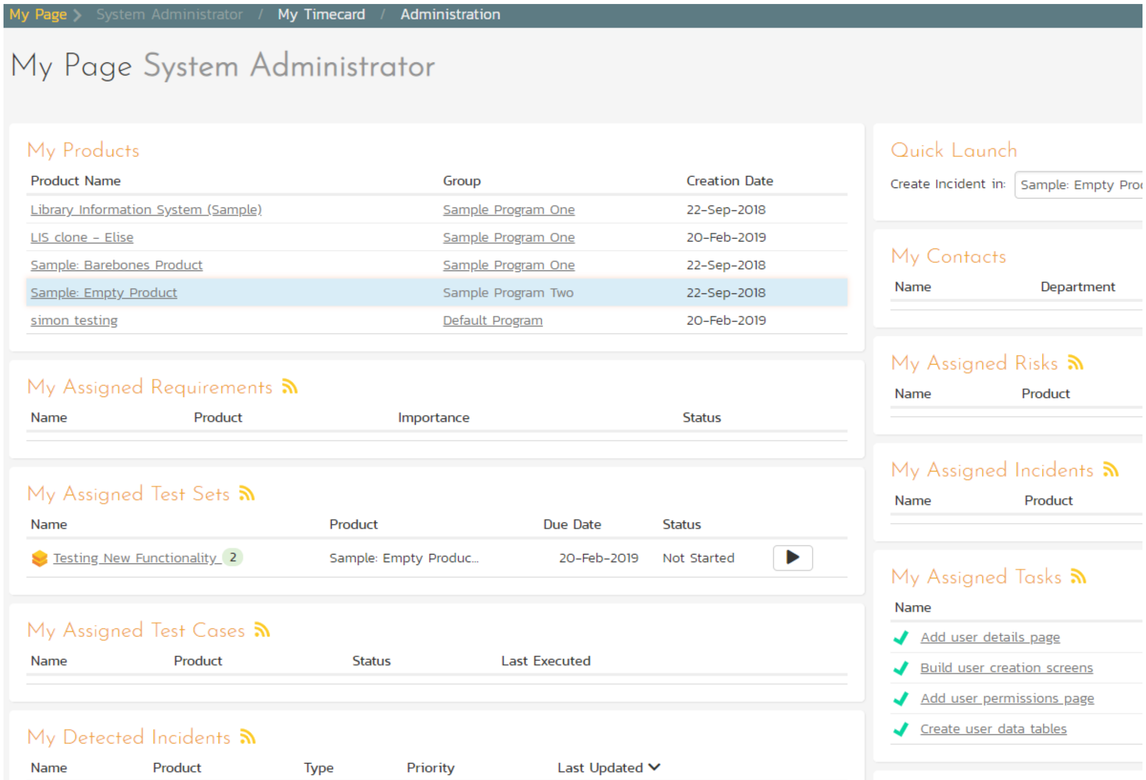
- Owner = System Administrator (your user)
- Release = Release 1.0 - Iteration 1
- Planned Date = (Today's Date).

You have now scheduled this test set to be executed by your user by the end of today against the first iteration of release 1.0:

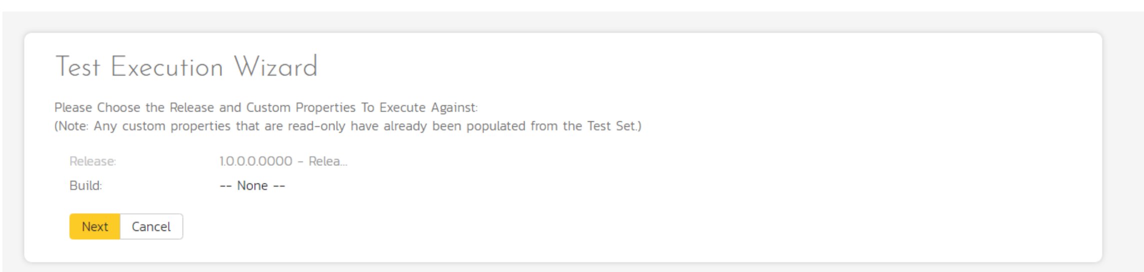


9. Running Tests and Logging Incidents

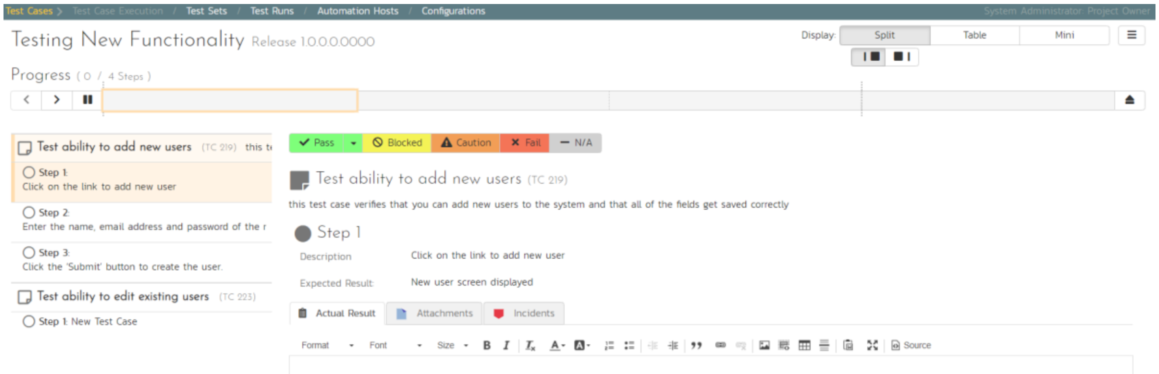
Now that you have scheduled the test set, if you go to the 'My Page' by clicking on the SpiraTeam logo in the top-left, you'll see your newly assigned test set down on the left:



Click the 'Execute' button (with the play icon) to the right of this new test set. That will start the test execution wizard:



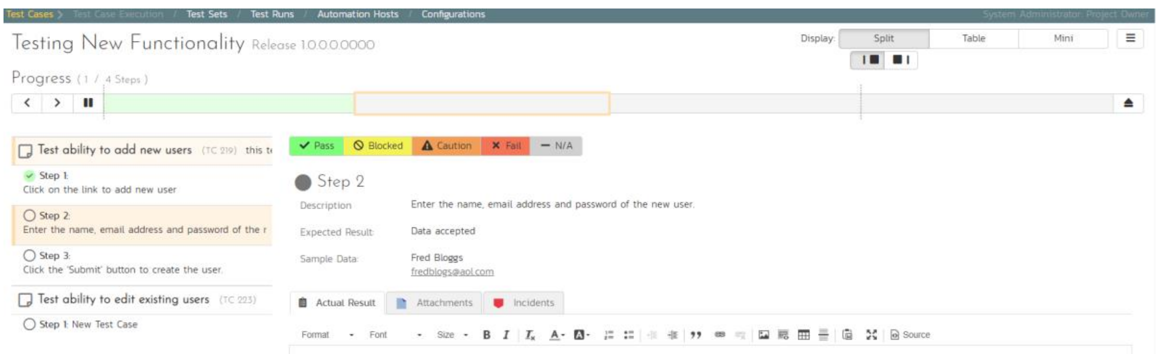
On the first screen, the release dropdown list will have been automatically pre-selected to the release specified in the test set. Click 'Next' to move to the first test step in the first test case:



Note that when you first visit this page, you will be shown a quick guided tour of how the page works.

As a tester, you can progress through each of the test steps in each test case in the test set in turn. For each test step you can enter **Pass**, **Fail**, **Blocked, Caution, or Not Applicable**. If you enter any status other than Pass you need to enter a value for the 'Actual Result'. For a pass status, the Actual Result is optional.

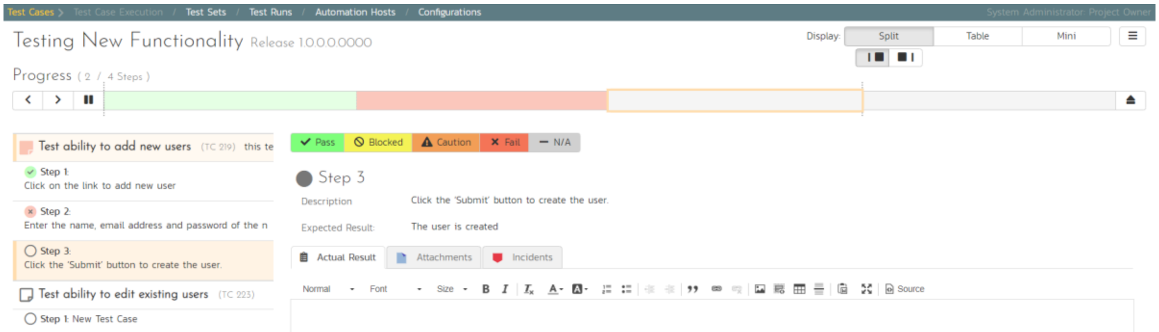
Click the 'Pass' button to pass the first test step. As soon as you do, the test will automatically progress to the second test step:



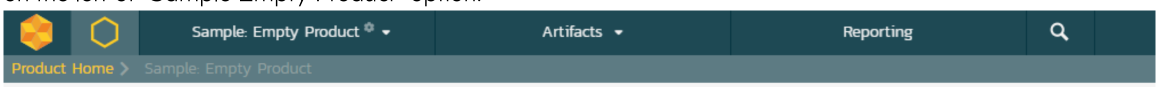
Now for the second test step, enter in the actual result field "Unable to enter the sample data as the fields were disabled". Before clicking the Fail button, we also want to enter in the following fields in the Incident form (accessed by clicking the "Incidents" tab):

- Name = Error displaying user fields
- Type = Bug
- Priority = 2 – High

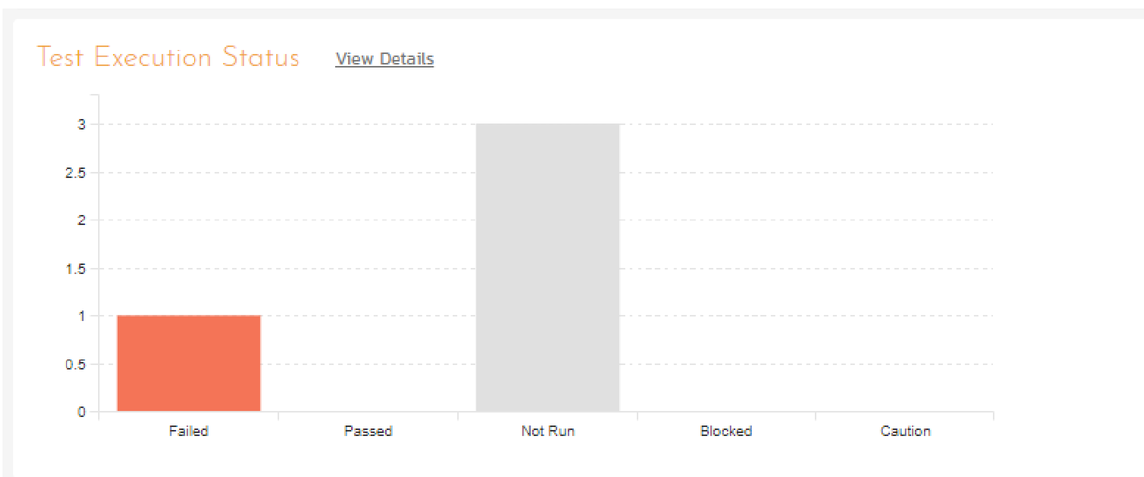
Now click the 'Fail' button and you will have recorded a test failure and a new incident/defect:



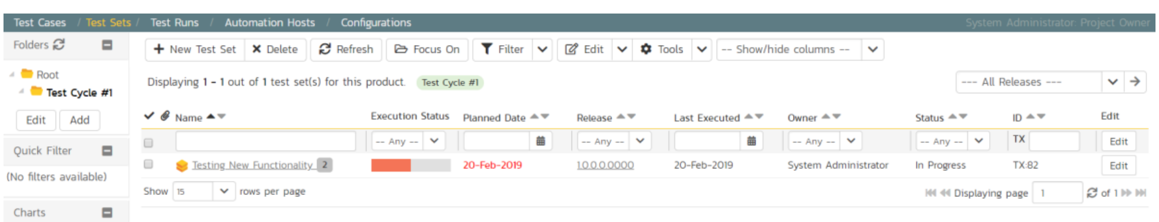
Now that we have logged the test failure and the new incident/defect, click on a hexagon on the main navigation bar on the left of "Sample Empty Product" option.



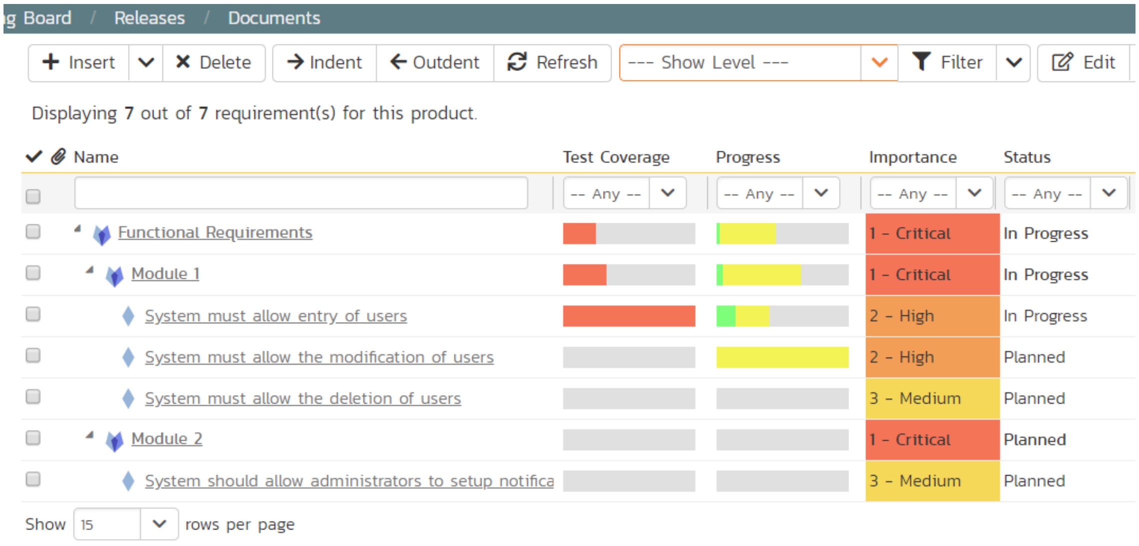
You'll be taken to the product homepage with the requirements and test case metrics now visible in individual widgets (like the Test Execution Status widget shown below):



If you go to the Artifacts > Test Sets page, you also see the status of our test set:



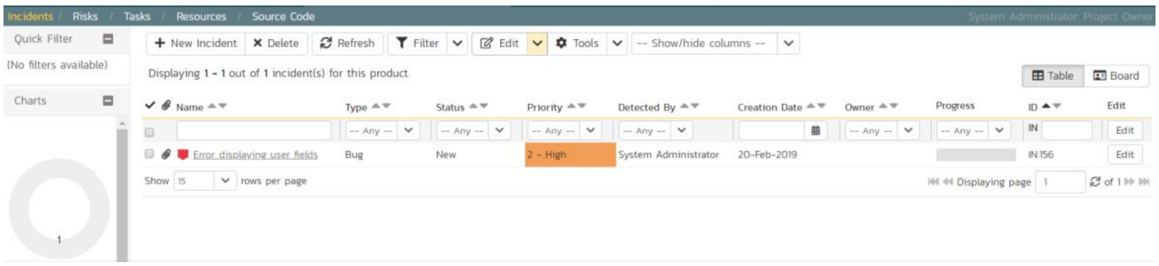
If you go to the Artifacts > Requirements page, you'll see the different requirements' test coverage and the status of the tests associated with each requirement:



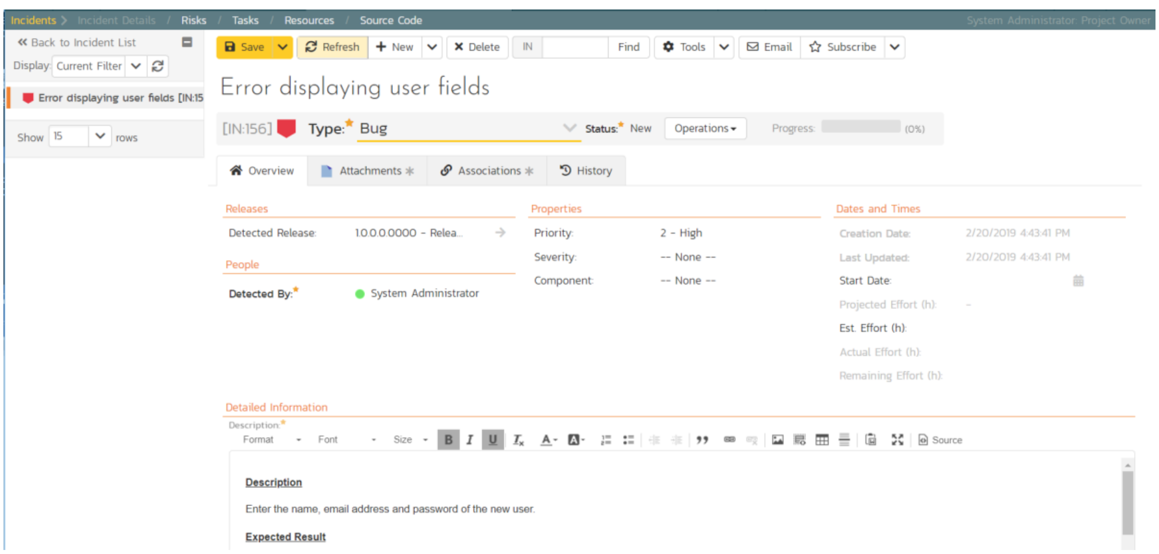
The next step in the process is to triage the logged defect and assign it to a developer to be fixed.

10. Triaging Issues and Defects

Now that a new incident has been logged, the next step in the process is to review the incident and assign it to a developer to be fixed. First, click on the Artifacts > Incidents menu item. This will display the incident list page for the product. You can also view the same list of incidents in a Kanban board view.



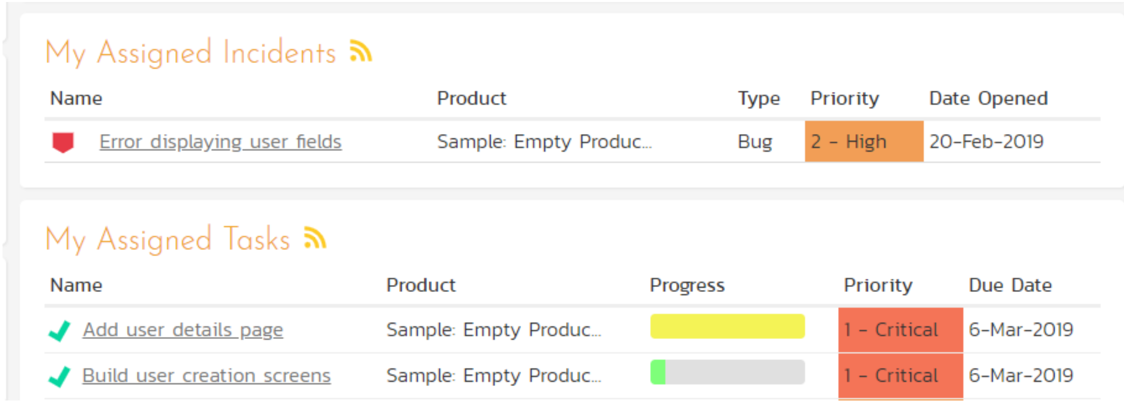
In either view, click on the hyperlink for the new incident "Error displaying user fields". This will display the incident details page:



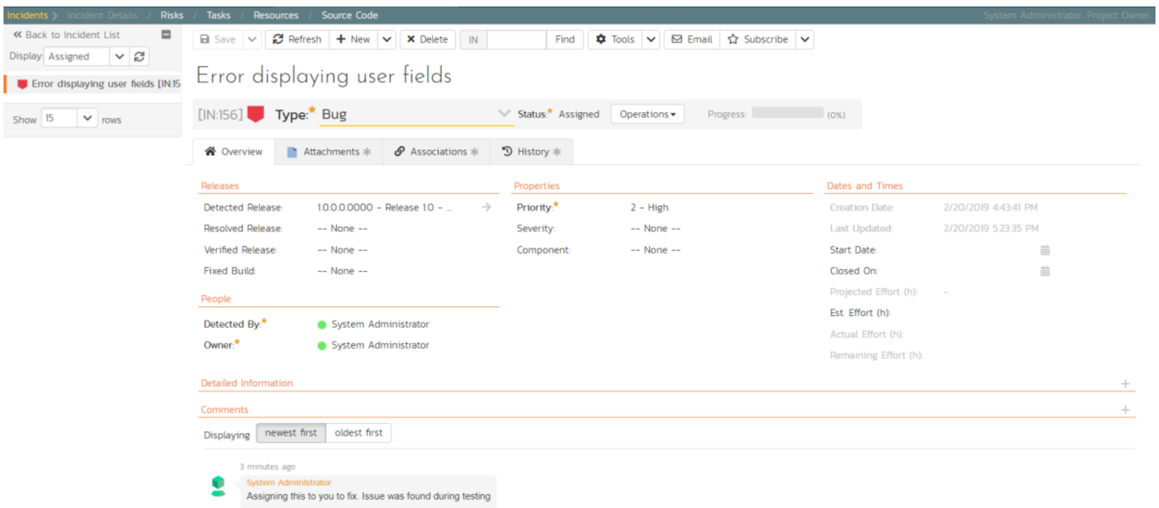
1. In the 'Operations' dropdown menu underneath the incident name on the top of the page, select 'Assign Incident' option. This will switch the status of the incident from New > Assigned.
2. Location the 'People' section and set the 'Owner' field to System Administrator (your user)
3. Add a new comment in the 'Comments' section at the bottom of the page. Type "Assigning this to you to fix. Issue was found during testing."
4. Click the 'Save' button in the top toolbar.

The incident will be assigned to your user for fixing.

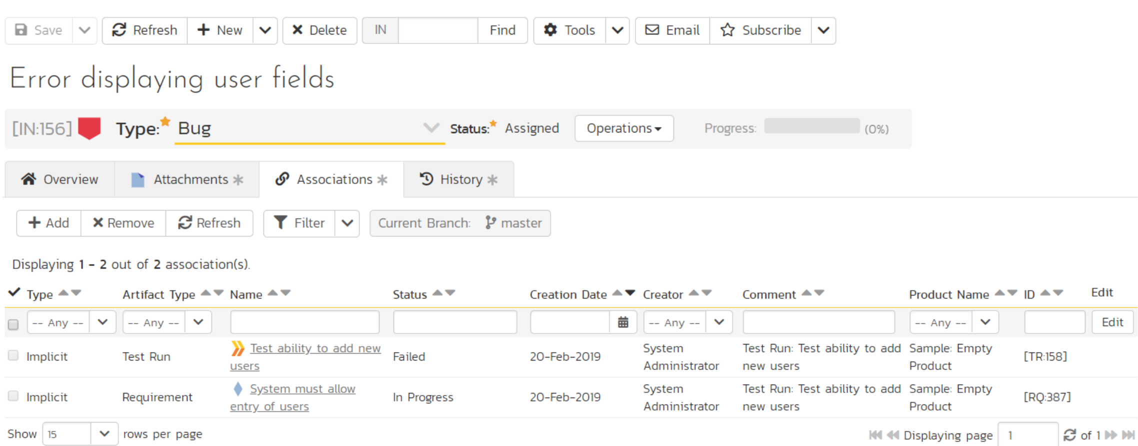
To see what a developer would see in real life, go back to the "My Page" by clicking on the orange SpiraTeam icon in the top-left of the main Navigation Bar on the top of the screen:



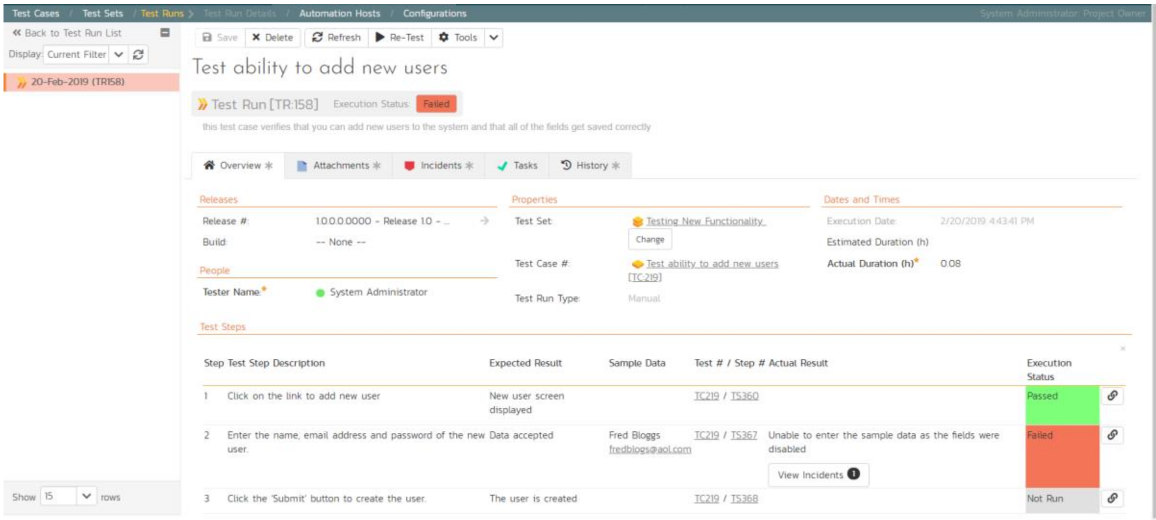
You can see that you've been assigned an incident under the "My Assigned Incidents" widget (on the right-hand side). Now click on the hyperlink for the incident to bring up the incident details page:



The status is 'Assigned' and the comment from the product manager is clearly visible. To help you reproduce the issue, you can click on the "Associations" tab to display the test run and requirements associated with this incident:

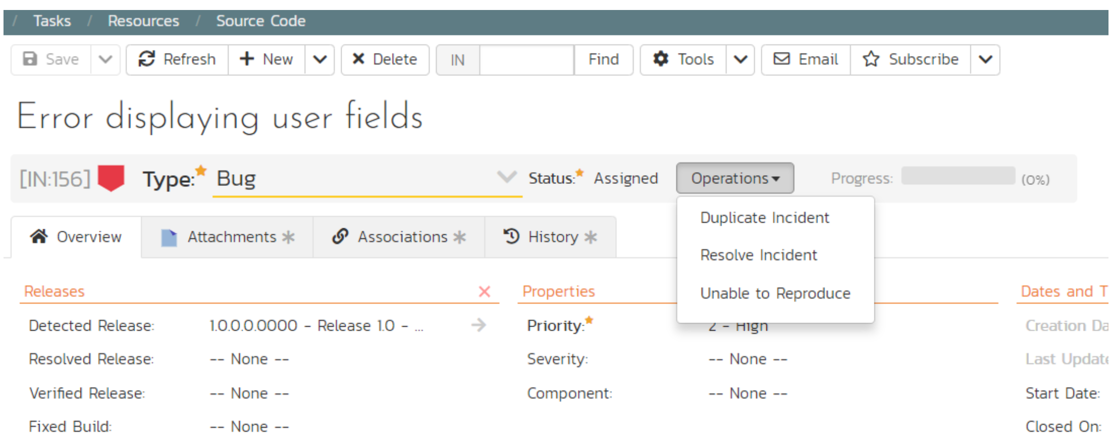


If you click on the test run hyperlink "Test ability to add new users", you will see the detailed information about the test execution that resulted in the bug being logged:

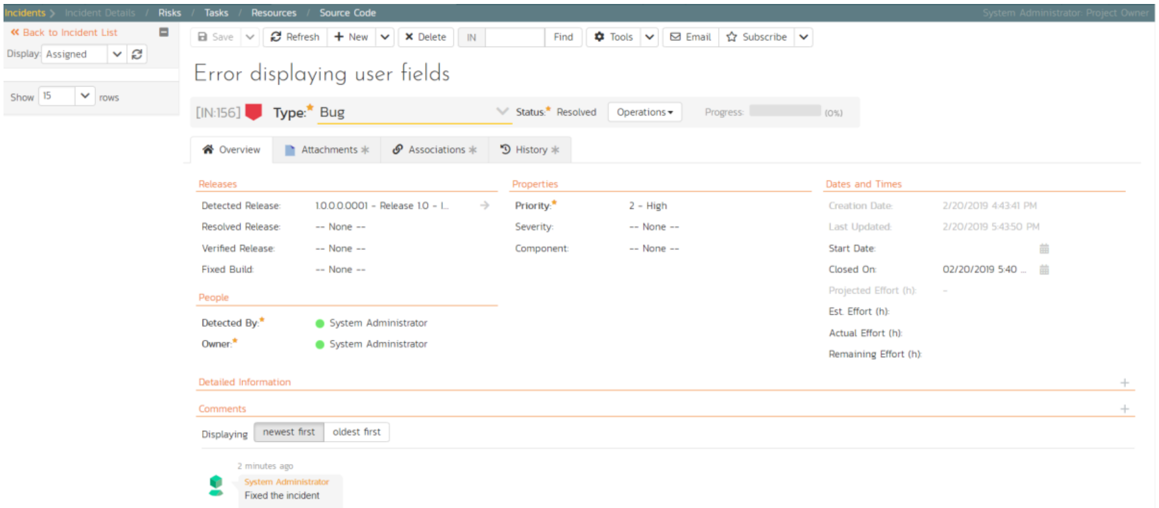


This allows the developer to retrace the steps taken by the tester and attempt to reproduce the issue. We are going to assume we can reproduce and fix the issue so we can go right ahead and resolve the incident.

1. Make your way back to the incident details screen: Artifacts> Incidents > Error displaying user fields' Hyperlink.
2. Click on the workflow 'Operations' drop-down menu and select 'Resolve Incident'.



3. Fill in the following fields
   - Resolved Release = Release 1.0 - Iteration 2
   - In 'Comments' section enter a new comment = "Fixed the incident."
4. Click 'Save' on the main toolbar

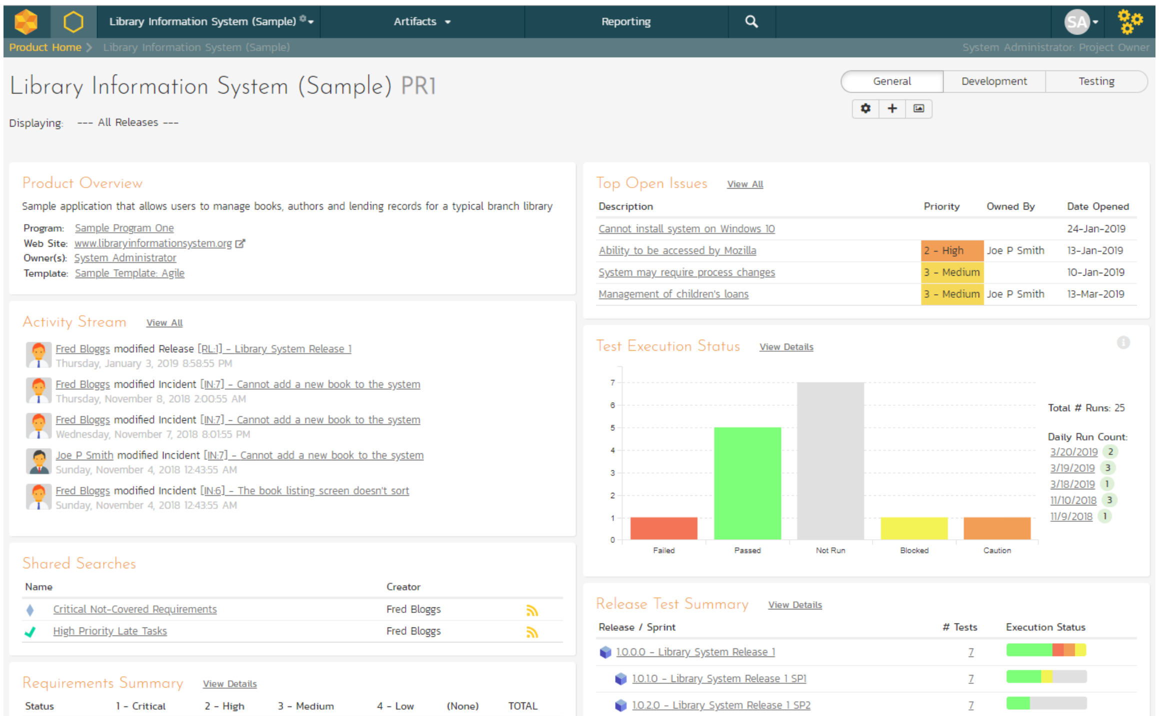


The incident will now change from Assigned > Resolved and an email will be sent to the tester letting them know that they need to retest the test case and close the incident.

11. Reviewing Your Product

You can check on the overall status of the product by clicking the hexagon on the main navigation bar. This will take you to the product home page. Below is what this home page looks like for a more complete product than we have been working through in this quick start guide.

Note how you can change between several views (the buttons on the right) to show different information based on your role or current needs, or only show data for a particular release (see the dropdown beneath the product name on the left).



Congratulations! You have now completed the software development and testing lifecycle using SpiraTeam. For more information about any of the features, please refer to the SpiraTeam User Manual.

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